



COUNTY OF CARROLL
OFFICE OF THE COMMISSIONERS



Administration Building
P.O. Box 152, 95 Water Village Road
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Date: 06/09/2017

To: NH Attorney General
33 Capitol Street
Concord, NH 03301

From: Commissioner Mark Hounsell

Reference: Carroll County Department of Corrections Inspection

On June 7, 2017 I conducted a jail inspection of the Carroll County House of Corrections. I spoke with several officers who were very knowledgeable of their positions. The staff was engaging and in high spirits. I was pleasantly surprised on how much training and education is offered to the staff.

During the inspection I found the jail to be clean and orderly. I did recommend to the Superintendent Henry that he look into replacing the carpets in the education area, Sergeants office and the main lobby with tile or other material other than carpet.

Overall I would state that the jail under the Superintendents supervision is running well and I commend him and his staff for the job they are doing.

Cc: File

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Jail Superintendent

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**County of Carroll Jail Inspection
May 31, 2016**

NH Department of Justice
33 Capitol Street
Concord, NH 03301

Attorney General Joseph Foster,

In accordance with NH RSA 30-B:12 county commissioner of the County of Carroll, Christopher Ahlgren performed a proper examination into the management, condition, and security of the condition of the inmates in the county correctional facility May 31, 2016. Superintendent Jason Henry and Sgt. Christopher Fiandaca were in attendance. The following circumstances were observed:

1. The receiving/entrance area was clean but lacking in waiting furniture and not particularly family friendly. There is a plan to have some toys by the next inspection.
2. The control room, controlled by Officer Spaulding was fully operational and well managed. 2 of the touch screens are becoming unreliable and in need updating. An RFP is in process for the replacement and is expected to be complete near time of the next inspection. It was noted that during the inspection the controller was extremely prompt facilitating the egress from area to area.
3. The problem with the wax build up in the hallways noted in an earlier inspection has been corrected and a proper change in maintenance has been implemented.
4. The processing area was not observed due an agitated female being processed. It was felt in her best interest and calming progress to forgo visiting that area. No unusual noise was noted from outside the area.
5. The laundry room was well equipped and maintained. The facility was not in use but plenty of clean inmate laundry was visible.
6. The library is sparse but adequate. Law books were made available as well as other reading material. The room was also used for GED instruction programs.
7. Many ancillary rooms had artwork painted on the walls by the inmates. The tree in the Thinking for a Change instruction room was particularly beautiful. It was clear that some inmates had taken a lot of care and used their talent to produce what was seen.
8. The Gym is no longer used due to an inmate suffering a serious shoulder injury while using the weights. Some other adequate means of physical activity may be needed to replace it.

9. The outdoor recreation area was being bird proofed to prohibit birds from roosting. It was anticipated to complete and available by tomorrow.
10. The kitchen area is more than adequate since the food is prepared at Mountain View Nursing Home. It would be capable of providing food to the inmates should the kitchen become unavailable at the nursing home. Some county farm produce is processed their seasonally then stored at the nursing home.
11. The Nursing area and exam room were clean and organized. A contagious disease quarantine area was also observed. The Nurse was seen making rounds delivering medication to the inmates.
12. The male general population day room was observed to be clean with plenty of both electric and ambient light. Plenty of phones were available at the far wall and an officer was with them at their station. There appeared to be about 27 inmates mostly sitting together in groups of 3-4 participating in various activities. 2 Males were using the phones. Everything appeared in order and the inmates were socializing amicably. Some inmates were wearing undershirts instead of tops but it appeared to be optional attire while in the day room.
13. The Max Security was also observed clean and adequate with the 2 seen inmates in apparent good health.
14. The low security area was also in good order with 8 inmates regarded this status. No inmates were observed since they were on the campus.
15. Nothing unusual was noted in the female day room but it was not optimally observed for privacy reasons. Perhaps we should consider a female surrogate commissioner in this area for the next inspection.
16. The staff of 31 correctional officers has a 75% certification rate. All uncertified officers *had been* employed within the past nine months except for one who had military deployment. Based on the turnover experienced in the correctional facility 2 years ago this is quite good. It is noted of the 16 Correction officers, 9 have been employed at Carroll County for less than 1 year.
17. A consultant has been hired to develop an alternative sentencing program to reduce recidivism to be implemented in the next 12 months.

Overall the staff at the Carroll County Correction Facility is doing an excellent job in the management, condition, and security of the condition of the inmates in their custodianship.

Thank you to Superintendent Henry and Sgt. Fiandaca for the tour and complete access to the facility. Thank you to Sgt. Baker for providing the certification data.

Respectfully Submitted,
Carroll County Commissioners





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November 9, 2015

To whom it may concern:

Tuesday Nov. 6th I did the semiannual inspection of the Carroll County House of Corrections as required by law. My overall opinion of the facility was that it is in good condition but there are areas requiring attention:

The main corridors need to have professional care. Buildup of old wax at the point that the floor meets the wall makes the corridors' floors appear dirty.

The floors need to be taken down to the tile and re waxed.

Day Room IV showers are in bad need of attention. They are appearing dirty and unhealthy.

Other than these two obvious situations there seems to be no major problems. Below are my comments.

- 1) Briefing room has stained rugs.
- 2) Lobby needs more furniture. I was told that a toy box seat will be arriving soon.
- 3) Day Room I needs cleaning and more furniture... book case, for example.
- 4) The corridor walls throughout the building need the chipped paint touched up.
- 5) Day Room II had food on the floor which should have been cleaned up.
- 6) Rec Area needs the funds to have a roof and screening built.
- 7) Stairs in Day Room II to upstairs need OSHA tape re-applied.
- 8) Day Room IV to the outside needs to have better seal to the weather, not towels.
- 9) Day Room IV received a poor grade for cleanliness.
- 10) Law library very nicely painted. A credit to the facility.
- 11) Kitchen gets good grades for cleanliness.
- 12) MS Unit dirty. Should be cleaned up before the day's work starts.

My overall impression and rating is that the facility is in better condition than it was when I did my last inspection two years ago.

Respectfully submitted

Commissioner David L. Babson, Jr.

Daniel P. [Signature]
STATE OF NH
DEPT OF JUSTICE
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