April 30, 2018

To: Attorney General Gordon J. MacDonald  
Subject: Count Department of Corrections  
From: Commissioner Mark Hounsell  
Carroll County New Hampshire

Dear Attorney General MacDonald,

On Wednesday, April 18, 2018, I conducted my semi-annual visit and inspection of the Carroll County Correctional Facility and met with Superintendent Jason Henry.

We toured the building, and I reviewed the management, conditions, and security of the facility and status of the inmates housed in the Carroll County Correctional Facility. I found the building to be clean, well maintained and inmates appeared well cared. The staff I spoke with were very knowable, engaged and overall happy with their work environment.

I inspected several areas of the jail to include the control room, education areas, medical, processing and the (MSU) Minimum Housing Unit. I was pleased that the on the progress of the in-hours programs called (TRUST) Transition Reentry Under Supportive Treatment. This program is relatively new, and with grants, support of Commissioners, Delegation and Administrative leadership the program is doing well to support the inmates.

I found a couple of areas of concern with the facility to include:

- The roof leaks in a couple of areas
- The kitchen and laundry area currently do not have air cooling connected to them
- The Superintendent and Inmates reported MSU that the unit is cold in the winter

The Commissioners have discussed the maintenance issues, and over this next year, the county has contracted a multi-million dollar upgrade to include new boilers, upgrade/fix HVAC System and roof repairs on the jail.

The Superintendent continues to be progressive in moving the jail forward with programs, facility updates, and safety security needs. The carpet in the main lobby was replaced with laminate flooring with capital improvement funding. An electronic key box was installed to track all keys increasing the security of the facility. The Commissioners will continue to work with the Superintendent on needs of the facility and that the building is up to code.

Sincerely,

Mark Hounsell  
Carroll County Board of Commissioners