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August 21, 2017

DENVER
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VIA FEDERAL EXPRESS

New Hampshire's Attorney General's Office
Department of Justice
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Breach Affecting New Hampshire Residents

To Whom It May Concern:

This law firm represents Zymo Research Corporation ("Zymo"). Zymo is a privately-held American manufacturer of molecular biology research tools used for DNA and RNA research and analysis. The company also supports epigenetics research, the field of medicine studying stable heritable traits that cannot be explained by changes in DNA sequence. It is located in Irvine, California, at 17062 Murphy Avenue, Irvine, CA, 92614 and its website is <https://www.zymoresearch.com>.

In compliance with N.H. Rev. Stat. Ann., § 359-C:19 *et seq.*, Zymo is notifying the New Hampshire Attorney General of a possible data breach involving New Hampshire residents.

Specifically, on or about August 2, 2017, Zymo discovered that its external cloud e-commerce network may have been accessed by an unknown actor. The unauthorized access appears to have occurred on or about March 15, 2017. In particular, the unauthorized access occurred when an unknown actor placed code on Zymo's system allowing for access to a database containing personal information about its customers. The personal information about Zymo's customers maintained in the database affected by the unauthorized access included first and last names; physical addresses; email addresses as well as hashed passwords; and credit card information, including credit card number, card verification code, and expiration date. In total, one hundred twenty-one (121) New Hampshire residents may have been affected by the possible unauthorized access.

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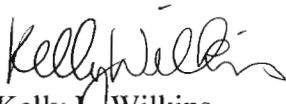
While Zymo has no reason to believe that any personal information has actually been misused, within the next few days, Zymo will send breach notification letters — and is notifying the New Hampshire Attorney General — out of an abundance of caution so that New Hampshire residents have the information and tools necessary to help detect and prevent any misuse of their personal information.

Zymo is conducting a thorough review of the potentially affected computer systems and retained a third-party firm to conduct a forensic investigation concerning this incident. Zymo has also implemented additional security measures designed to prevent the recurrence of such an attack, and to protect the privacy of our valued customers. As a precautionary measure, Zymo has arranged for Kroll to offer the option of one (1) year of credit monitoring free of charge to the notified individuals. This notification to you has not been delayed due to an investigation by law enforcement.

If you have any questions for Zymo or would like to discuss anything in this letter, please feel free to contact me at 602-382-6370.

Very truly yours,

Snell & Wilmer


Kelly L. Wilkins