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August 3, 2020

VIA EMAIL

Attorney General Gordon MacDonald
Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301
Phone: (603) 271-3643
Fax: (603) 271-2110
Email: DOJ-CPB@doj.nh.gov

Re: Notification of Data Security Incident

To Attorney General MacDonald:

Lewis Brisbois Bisgaard & Smith LLP represents Würkforce, Inc. (“Würk”) in connection with the data security incident described in greater detail below. The privacy and security of all information within Würk’s possession is extremely important to Würk. Thus, in addition to providing notification of this incident to potentially impacted individuals, Würk has taken steps to help prevent similar incidents in the future.

1. Nature of the security incident.

On February 11, 2020, Würk learned of learned of unusual activity within its email environment. Würk then took immediate steps to secure its email system and engaged an independent digital forensics firm to conduct an investigation. As a result, Würk learned that certain employee email accounts had been accessed without authorization. Würk then engaged a document review vendor to assist in reviewing the contents of the relevant accounts believed to contain personal information. As a result of this review, Würk learned on July 2, 2020 that the personal information of certain New Hampshire residents may have been accessed without authorization as a result of this incident. Würk then worked diligently to identify up-to-date address information and to provide notification to potentially impacted individuals. The information impacted in connection with this incident may have included individuals’ names as well as individuals’ address, date of birth, Social Security number, driver’s license number, online credentials, employee number, financial account number, routing number, healthcare provider, and / or healthcare plan.

2. Number of New Hampshire residents.

Würk notified 5 New Hampshire residents of this data security incident by letter sent via first class U.S. mail on August 3, 2020. A sample copy of the notification letter sent to the affected individuals is included with this correspondence.

3. Steps taken relating to the incident.

As set forth in the enclosed letter, Würk has taken steps in response to this incident to help prevent similar incidents from occurring in the future. Those steps have included, among other things, working with leading cybersecurity experts to enhance the security of its digital environment and reporting the incident to law enforcement. Furthermore, out of an abundance of caution, Würk is also providing complimentary credit monitoring and identity theft restoration services to each letter recipient through ID Experts, a data breach and recovery services expert.

4. Contact information.

Würk remains dedicated to the protection of all personal information within its control. If you have any questions or need additional information relating to this incident, please do not hesitate to contact me at Kamran.Salour@lewisbrisbois.com. Please include Ryli McDonald, Ryli.McDonald@lewisbrisbois.com, on all correspondence pertaining to this matter as well.

Sincerely,

/s/ Kamran Salour

Kamran Salour of
LEWIS BRISBOIS BISGAARD & SMITH LLP

Encl.: Sample Consumer Notification Letter