



March 27, 2012

New Hampshire Department of Justice
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Security Incident

To Whom It May Concern:

We are a California-based travel agency. We are writing to report a data security incident that affected personal information about approximately 1 resident of New Hampshire.

Around March 5, 2012 we learned through our IT administrator that we were the victim of cyber-attacks by someone who gained unauthorized access to parts of our internal network and data systems. The cyber-attacks may have begun as early as July, 2010. The database unlawfully accessed, in part, contained client booking information including user name, email addresses, billing addresses, and payment information. We believe information about some of our customers, including their credit card information, was viewed without authorization. The accessed data was stored in a secured way and was protected by encryption technology but the perpetrator was able to circumvent the security measures. Immediately upon learning of this unauthorized activity we shut down our entire data system to fully investigate the matter and eliminate any further unlawful access to our system. As of the date of this letter, our systems have been restored and are fully functional and operating with increased system security, including enhanced password protection, limited external system access and re-encrypted data with a new private key. Additionally, we have reported this cyber-attack to the local police, the FBI, and the U.S. Secret Service and are working with these law enforcement authorities to identify and pursue the perpetrator(s) involved for any and all laws that may have been broken.

Due to the sensitive nature of the information that was unlawfully accessed, we contacted the affected customers on March 8, 2012 by email if we could, and for those we could not contact by email, by phone or regular mail, to preliminarily notify them of this incident and urge them to review their credit card statements for any suspected fraudulent activity. In that communication we advised our customers that we were still investigating this matter and will contact them again by mail regarding this incident, will inform them what they can and should do to protect themselves against identity theft, and will offer them credit monitoring services at no charge to

them. We expect that these consumer notification letters will be sent by mail during the week of March 26, 2012. We will be offering our affected customers two years of free credit monitoring and identity protection services with AllClear ID (formerly known as Debix, Inc.), a leading provider of such services.

If you or members of your staff have questions regarding the details of this incident, please contact the undersigned.

Respectfully,

A handwritten signature in black ink, appearing to read "Ripley H. Hunter". The signature is fluid and cursive, with the first name being the most prominent.

Ripley H. Hunter

CEO

WorldPass Travel Group, LLC