
VIA E-MAIL

Consumer Protection and Antitrust Bureau
Office of the Attorney General
33 Capitol Street
Concord, NH 03301
DOJ-CPB@doj.nh.gov
attorneygeneral@doj.nh.gov

Office of the Attorney General:

This notice is being provided in compliance with [N.H. Rev. Stat. Ann. §§ 359-C:19, C:20, C:21](#). Requested data security incident information as follows:

- Name and contact information of person reporting the breach.
***Ray Jackson, Lead Business Execution Consultant
Wells Fargo Bank, N.A. | 2850 S. Price Rd, Chandler, AZ
MAC: S3930 – 01G
Cell: 480-572-9367***
- Name and address of business that experienced the breach.
***Wells Fargo Bank, N.A.
420 Montgomery St.
San Francisco, CA 94104***
- A general description of the breach, including the date(s) of the breach, when and how the breach was discovered, and any remedial steps taken in response to the breach.
On December 31, 2021, a Wells Fargo employee emailed an encrypted file to his personal email address that contained personal information of Wells Fargo individuals. The information impacted varies from individual to individual, and could include name, address, email address, telephone number, date of birth, and full social security number. The activity was identified by Data Loss Prevention and referred to Wells Fargo's Computer Crimes and Forensic Investigations Team and Enterprise Investigations teams for investigation and analysis. The employee was terminated. Wells Fargo has no information that suggests that the information has been misused and has implemented enhanced fraud monitoring processes for the identified individuals. Wells Fargo is continuing to review its security measures to help mitigate future risk and is offering the identified individuals two years of complimentary identity theft protection.

- The number of New Hampshire residents notified by Wells Fargo.
Wells Fargo will notify fifty-three (53) residents of New Hampshire
- Categories of personal information accessed as a result of the breach.
Name and full social security number
- The date that notification will be sent to the residents. Redacted customer notification letter has been attached.
May 6, 2022
- The remedial action taken by the entity to include steps taken to assist New Hampshire residents affected by the breach.
Wells Fargo is continuing to review its security measures to help mitigate future risk and is offering the individuals two years (24 months) of complimentary credit monitoring.

Wells Fargo is sending a notice via first-class mail to New Hampshire residents as required by [N.H. Rev. Stat. Ann. §§ 359-C:19, C:20, C:21](#) and by Title 15, United States Code, Section 6801 *et seq.* Wells Fargo believes this notice is compliant with applicable consumer notice requirements.

Please contact me with any questions or if I may assist further in any way with the foregoing.

Sincerely,

Ray Jackson

VP | Lead Business Execution Consultant
Regulatory Operations | Compromised Data

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This message may contain confidential and/or privileged information. If you are not the addressee or authorized to receive this for the addressee, you must not use, copy, disclose, or take any action based on this message or any information herein. If you have received this message in error, please advise the sender immediately by reply e-mail and delete this message. Thank you for your cooperation.