



December 09, 2010

Attorney General of the State of New Hampshire
State House Annex
33 Capitol Street
Concord, NH 03301

Gentlemen:

Pursuant to the laws of the State of New Hampshire, we are writing to inform you about a data security incident that we believe may affect 10 residents of Missouri who are our past employees.

On November 29, 2010, we discovered that certain hard drives shipped from our office in Iraq were stolen in transit to our US offices along with other office equipment. After investigation, on November 30, 2010 we determined, to the best of our knowledge, that the stolen hard drives contained personal information of certain of our past employees. Based on our investigation, we believe that the stolen hard drives contained the following unencrypted personal information of our past employees: (i) first and last names, (ii) social security numbers, (iii) passport numbers, (iv) last known home addresses and (v) date of birth and place of birth.

We have notified the affected individuals on December 13, 2010, by certified mail, with return receipt. In the notice, we are offering a one-year subscription service to a credit monitoring system at no cost to eligible individuals, and are providing contact information for inquiries regarding the incident. In addition, we are recommending to all affected individuals that they activate a fraud alert with the major credit bureaus. A copy of the notification is attached.

We have implemented additional security measures designed to prevent a recurrence of such an attack, and to protect the privacy of our past and present employees.

Please let us know if you have any additional questions or need any further information.

Sincerely,

A handwritten signature in black ink that reads "David W. Foley". The signature is written in a cursive style with a large, stylized "D" and "F".

David W. Foley
President



[INDIVIDUAL NAME]
[STREET ADDRESS]
[CITY, STATE AND POSTAL CODE]
[CREDIT MONITORING PROMOTION CODE]

December 13, 2010

Dear [INDIVIDUAL NAME]:

We respect the privacy of your information, which is why, as a precautionary measure, we are writing to let you know about a data security incident that we believe may affect you and other past employees of Wackenhut Services Limited Liability Company (“WSLLC”).

On November 29, 2010, we discovered that certain computer hard drives shipped from our office in Iraq were stolen in transit to our US offices along with other shipped office equipment. After investigation, on November 30, 2010, we determined, to the best of our knowledge, that the stolen hard drives contained unencrypted personal information of past employees of WSLLC. Based on our investigation, we believe that the stolen hard drives contained the following unencrypted personal information of past WSLLC employees: (i) first and last names, (ii) social security numbers, (iii) passport numbers, (iv) last known home addresses, and (v) date of birth and place of birth. The information contained on the stolen hard drives did not include any driver license numbers, credit card numbers, debit card numbers, or bank account numbers. While it is unclear at this point whether any of the personal information contained on the hard drives has been accessed, we are concerned and want to advise you of the situation.

We value your privacy and deeply regret that this incident occurred. We have been conducting an investigation since the theft was discovered and a review of the potentially affected records, and will notify you if there are any significant developments. We have implemented additional security measures designed to prevent a recurrence of such an attack, and to protect the privacy of our past and present employees. In addition, WSLLC has arranged with ConsumerInfo.com, Inc., an Experian company, to provide you with a free 12 months of credit monitoring.

Please also review the attachment to this letter (Steps You Can Take to Further Protect Your Information) on steps you can take to protect your information, and how to receive Free Credit Report Monitoring for one year.



For further information and assistance, please contact Ms. India Moore, toll free at **1-855-250-4372**, Monday – Friday, 9:30 a.m. – 4:30 p.m. (Eastern time.) If you call after hours, please leave a message and Ms. Moore will return your call on the next business day. Or, if you prefer, you may contact her via email at **imoore@wsihq.com**.

Sincerely,

A handwritten signature in cursive script that reads "Richard K. Allen". The signature is fluid and elegant, with a long, sweeping underline.

Richard K. Allen
Principal Program Manager



EXHIBIT A

STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

- **Review Your Account Statements and Notify Law Enforcement of Suspicious Activity**

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission.

To file a complaint with the FTC, go to www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

- **Copy of Credit Report**

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

Equifax
(800) 685-1111
www.equifax.com
P.O. Box 740241
Atlanta, GA 30374

Experian
(888) 397-3742
www.experian.com
P.O. Box 9532
Allen, TX 75013

TransUnion
(800) 916-8800
www.transunion.com
P.O. Box 6790
Fullerton, CA 92834

- **Fraud Alert**

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs



creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. Fraud alerts can only be placed by the consumer, therefore this is a step that individual employees must take. We cannot request blanket fraud alerts.

To place a fraud alert on your credit report, contact any of the three credit reporting agencies using the contact information below:

Equifax (877)576-5734 https://www.alerts.equifax.com P.O. Box 740241 Atlanta, GA 30374	Experian (888)397-3742 www.experian.com/fraud P.O. Box 9532 Allen, TX 75013	TransUnion (800)680-7289 www.transunion.com P.O. Box 6790 Fullerton, CA 92834
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Additional information is available at <http://www.annualcreditreport.com>.

- **Credit Report Monitoring**

In addition to the services noted above, WSLLC has arranged with ConsumerInfo.com, Inc., and Experian company, to provide you with credit monitoring for one year, at no cost to you. The "ProtectMyID" service package provides you with the following benefits:

- A free copy of your Experian credit report
- Daily monitoring and timely alerts of any key changes to your credit reports—so you know when there is any activity that you should be made aware of such as notification of new inquiries, newly opened accounts, delinquencies, public records or address changes
- Daily scanning of the internet of your social security, credit card, and debit card information to better protect you from potential fraud
- Monitoring of your address changes to minimize the threat of mail fraud
- Assistance with cancellation of your credit and debit cards
- Toll-free access to a dedicated team of fraud resolution representatives who will help you investigate each incident; contact credit grantors to dispute charges, close accounts if necessary, and compile documents; and contact all relevant government agencies
- \$1 Million Insurance policy- if you become a victim of identity theft while a member, you may be reimbursed up to \$1 million for costs such as lost wages, private investigator fees, and unauthorized electronic fund transfers.*

*Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of Chartis Inc. The description herein is a summary and intended for informational



purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

You must activate your free membership before March 31, 2011. Go to [site] or call (877) 441-6943 to register with this activation code: [activation code]

Once your enrollment in ProtectMyID is complete, you should carefully review your credit reports for inaccurate or suspicious items. If you have questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care at (877) 441-6943.

To take advantage of this offer, you must enroll before March 10, 2011.

- **Security Freeze**

In some US states, you have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. Additionally, if you request a security freeze from a consumer reporting agency, there may be a fee up to \$5 to place, lift, or remove the security freeze.

- **Additional Free Resources on Identity Theft**

You may wish to review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information, please visit <http://www.ftc.gov/idtheft> or call 1-877-ID-THEFT (877-438-4338). A copy of Take Charge: Fighting Back Against Identity Theft, a comprehensive guide from the FTC to help you guard against and deal with identity theft can be found on the FTC's website at <http://www.ftc.gov/bcp/edu/pubs/consumer/idtheft/idtheft04.shtm>.

Maryland Residents: You may also wish to review information provided by the Maryland Attorney General on how to avoid identity theft at <http://www.oag.state.md.us/idtheft>, or by sending an email to idtheft@oag.stat.md.us,



calling 410-576-6491, or by writing the Office of the Attorney General, State of Maryland, 200 St. Paul Place, Baltimore, MD 21202.

North Carolina Residents: You may also wish to review the information provided by the Office of the Attorney General of the State of North Carolina to obtain additional information on how to avoid identity theft at <http://www.ncdoj.com/> or calling 919-716-6400.