

STATE OF NH
DEPT OF JUSTICE
2016 MAY 12 AM 9:07



Enterprise Privacy Office
200 South 6th Street
EP-MN-L03C
Minneapolis, MN 55402
612-344-6192
daniel.burks@usbank.com

usbank.com

May 11, 2016

Joseph A. Foster
Attorney General
New Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301

Mr. Foster:

On behalf of U.S. Bank, I am writing to inform you about a recent incident involving information relating to one (1) U.S. Bank employee who is a New Hampshire resident.

Since April 19, 2016, U.S. Bank has been investigating a security incident involving unauthorized activity that involved information about certain U.S. Bank employees. Specifically, since February 2016, a third party registered multiple new accounts on the online portal that ADP maintains for the employees of various companies to access their W-2 information. ADP is under contract to U.S. Bank to provide W-2 reporting. In these instances, the third party posed as a U.S. Bank employee and used valid information about that individual, including the individual's name and Social Security number, to create a new account on the W-2 portal. The third party was then able to obtain access to the individual's W-2 through the online portal. The information on the W-2 included the employee's name and Social Security number, 2015 gross wages and the state(s) in which the employee files income taxes.

We informed the one (1) U.S. Bank employee who is a New Hampshire resident of this incident by e-mail on April 29, 2016. We will mail this individual a written letter on May 12, 2016. We have also arranged for Kroll to provide this individual with two-years of identity protection services, at no charge to the employee.

Please do not hesitate to contact me at 612-344-6192 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Burks", with a long horizontal line extending to the right.

Daniel Burks
SVP, Chief Privacy Officer