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SENT VIA U.S. AND ELECTRONIC MAIL

James Boffetti
Bureau Chief
Consumer Protection and Antitrust Bureau
Office of the Attorney General
33 Capitol Street
Concord, NH 03301
DOJ-CPB@doj.nh.gov

RE: Exposure of Personal Data from the University of North Carolina at Charlotte

Dear Chief Boffetti:

As legal counsel to the University of North Carolina at Charlotte (the "University") regarding the matter above, I write pursuant to Section 359-C:20 of the New Hampshire Right to Privacy Act to report an exposure of personal data from the University. Data were exposed to the Internet, including financial account numbers and approximately 350,000 social security numbers. The exposure has been remedied, and the University is acting to alert people who may have been affected by this exposure. However, because of the size and nature of the incident, the University is unable to determine at this time whether any individual New Hampshire residents were affected. Out of an abundance of caution, the University is providing you with notice of the data exposure incident in case New Hampshire residents are involved.

Due to incorrect access settings, large amounts of electronic data hosted by the University were accessible from the Internet. There were two exposure issues, one affecting general University servers over a period of approximately three months, and another affecting the University's College of Engineering servers over a decade or more. The University has no reason to believe that any information from these servers was inappropriately accessed or that information was used for identity theft or other crime. These data involved people connected to the University, and included names, addresses, social security numbers, and/or financial account information provided in association with transactions with the University.

The University involved state and federal regulatory and law enforcement agencies to assist in determining how to proceed, and acted upon their advice. The University also hired outside forensic and other experts to protect the data on its networked systems. The University continues to monitor this situation carefully and has increased its internal review procedures to watch for any unusual activity.

The University consistently utilizes government-approved information protections and uses industry-leading data management vendors, and has dramatically increased its information protection capacity since the discovery of these incidents. Nonetheless, the University is currently reviewing all aspects of its data security.

Due to the extensive exposure of varied types of data, the University is meeting its statutory and regulatory obligations by publishing notice, providing e-mail notice to certain affected people, and notifying national consumer reporting agencies as well as relevant state and federal agencies. The University has obtained data recovery and counseling service for those people who will need it due to this incident. Please contact me if you have questions about this incident.

Sincerely,

WOMBLE CARLYLE SANDRIDGE & RICE
A Limited Liability Partnership

Theodore F. Claypoole