



# *united transportation union*

## EXECUTIVE COMMITTEE

M.B. FUTHEY JR., International President  
ARTHUR MARTIN III, Assistant President  
KIM N. THOMPSON, General Secretary and Treasurer

14600 DETROIT AVENUE  
CLEVELAND OHIO 44107-4250  
PHONE 216-228-9400  
FAX 216-228-0411  
www.utuia.org

June 9, 2008

Kelly A. Ayotte, Attorney General  
New Hampshire Department of Justice  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

Re: Notification of Security Breach

Dear Attorney General:

We are writing to inform you of a recent security incident involving UTUIA, headquartered in Ohio. During shipment of UTUIA laptop computers to UTUIA offices, laptops have been reported missing. The laptops may have contained personal information, including names and social security numbers, about policyholders in New Hampshire, which is the reason we are writing today. UTUIA has reported the missing laptops to law enforcement authorities and is pursuing the return of these laptops. Currently, there is no indication that the laptop was stolen for its content, but it is possible that there was unauthorized access to information of 10 residents of your state.

United Transportation Union Insurance Association has filed police reports, is coordinating with the hotel involved (Westin San Francisco) and has notified UPS of the missing items. Given the time that has passed since notification, we believe the likelihood of timely recovery is low and therefore are proceeding with notification.

We are in the process of notifying the affected individuals and a copy of the notice is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'Stu Collins'. The signature is fluid and cursive.

Stu Collins  
Executive Director of Finance

Enclosure





# united transportation union

## EXECUTIVE COMMITTEE

M B FUTHEY JR , International President  
ARTHUR MARTIN III, Assistant President  
KIM N. THOMPSON, General Secretary and Treasurer

14600 DETROIT AVENUE  
CLEVELAND, OHIO 44107-4250  
PHONE: 216-228-9400  
FAX: 216-228-0411  
www.utuia.org

June 11, 2008

United Transportation Union Insurance Association Policyholder:

We are writing to inform you of a recent security incident involving United Transportation Union Insurance Association. During shipment of UTUIA laptop computers to UTUIA offices, two laptop computers have been reported missing. One of the laptop computers may have contained personal information, including names and social security numbers, about policyholders, including you, which is the reason we are writing today. UTUIA has reported the missing laptops to law enforcement authorities and is pursuing the return of these laptops.

We regret this unfortunate situation, and although we have no evidence at this time that any personal information has been accessed or misused, we encourage you to take preventative measures. You may obtain a free copy of your credit report from each of the credit bureaus once a year by going to <http://www.annualcreditreport.com> online, or call toll free 877-322-8228. Hearing impaired consumers can access TDD service at 877-730-4104. You may also place a security freeze on your credit report by contacting the credit bureaus at the information listed below. There may be a charge to place a security freeze on your credit report.

|  |  |  |
|--|--|--|
| Equifax  | Experian   | TransUnion   |
| 888-766-0008   | 888-397-3742   | 800-680-7289   |
| <a href="http://www.equifax.com">www.equifax.com</a> | <a href="http://www.experian.com">www.experian.com</a> | <a href="http://www.transunion.com">www.transunion.com</a> |

We encourage you to vigilantly monitor your account statements and credit reports. We understand that you may want more information on identity theft and detailed instructions on other actions you might consider. The Federal Trade Commission has gathered this information and provides its suggestions for actions in the event of identity theft at <http://www.ftc.gov/bcp/edu/microsites/idtheft/consumers/rights.html>

If you do find suspicious activity on your credit reports, call your local police or sheriff's office and file a police report of identity theft. Get a copy of the police report. You may need to give copies of the police report to creditors to clear up your records. In addition, you should report identity theft to the Federal Trade Commission.

We sincerely apologize for any inconvenience that this may cause you. If you have additional questions, please call us toll-free at 866-753-3632 between 8:30 a.m. and 4:30 p.m. eastern time, or contact us by mail at 14600 Detroit Avenue, Cleveland, Ohio 44107.

Sincerely,

M. B. Futhey Jr.  
International President



G