



RECEIVED

APR 04 2020

CONSUMER PROTECTION

April 29, 2020

Via: Certified Mail

Office of the Attorney General, Consumer Protection & Antitrust Bureau
33 Capitol Street
Concord, New Hampshire 03301

Re: **Notice of Data Breach**

Dear Sir or Madam:

We are writing to inform you that Unicarriers Americas (the "Company") was the target of a data security incident that may have exposed certain personal information of 1 New Hampshire resident.

On April 14, 2020, the Company discovered an unauthorized user accessed an Office365 server that Unicarriers had been using and obtained email credentials for one Unicarriers employee. As a result, an unauthorized user may have been able to access or acquire personal information of some of our current and former employees. At this point, we are not aware of any fraud or misuse of any personal information as a result of this incident.

Emails in the affected mailboxes may have included names, addresses, and social security numbers.

The Company investigated the matter and took the server offline. The investigation allowed the Company to identify the cause of the incident and contain it. To help prevent a similar type of incident from occurring in the future, the Company implemented additional security measures designed to protect employee information, including two-factor authentication for access to the Company's email system. It has also undertaken a further employee education initiative to inform employees about phishing scams and how to guard against them and will continue to deliver additional employee training. We have also reported the incident to law enforcement and will continue to cooperate with any investigation.]

We will notify affected Connecticut residents by mail on May 4, 2020 and will be offering them 24 months of complimentary credit monitoring and fraud protection services. A copy of the notice letter is attached.

If you have any questions or need further information regarding this incident, please contact me at 815.568.2536 or at cwillis@unicarriersameicas.com

Sincerely,

Christy Willis

Director, Human Resources

UniCarriers Americas Corporation