



Security breach for 12/21

From: Kingman, Andrew <andrew.kingman@dlapiper.com>
Sent: Monday, December 21, 2020 2:56 PM
To: DOJ: Consumer Protection Bureau <DOJ-CPB@doj.nh.gov>
Cc: Carr, Callie <callie.carr@dlapiper.com>
Subject: Ultra Clean Holdings, Inc. - Notice of Breach

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good morning,

Attached please find a sample notification provided to the one New Hampshire resident affected by a recent security incident. The personal information involved was the individual's name in combination with their social security number. The affected individual has been offered two years of free credit monitoring.

The notice was sent to the individual on December 21 via US Mail.

If you have any questions, please do not hesitate to contact me.

Respectfully,
Andrew Kingman

Andrew A. Kingman

Sr Managing Attorney

T +1 617 406 6037
F +1 617 406 6114
M +1 774 313 9543
andrew.kingman@us.dlapiper.com

DLA Piper LLP (US)
33 Arch Street, 26th Floor
Boston, MA 02110-1447



dlapiper.com

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all copies of the message. To contact us directly, send to postmaster@dlapiper.com. Thank you.



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

October 23, 2020

F9087-L01-0000001 T00001 P001 *****SINGLE PIECE



SAMPLE A SAMPLE
APT 123
123 ANY ST
ANYTOWN, US 12345-6789



NOTICE OF DATA BREACH

Dear Sample A Sample,

Please read the below information carefully and contact us if you have any questions.

What happened?

We are writing to inform you that on August 5, 2020, we discovered that on August 3 and 4, 2020 UCT had been the victim of an email phishing scheme, which resulted in the attacker obtaining some of your personal information.

Please understand that protecting you is critically important to us. The attacker in this situation is a technically sophisticated criminal enterprise that is trying to extort money from and embarrass UCT. Given the criminals' motives, it is possible that they will release some or all of the affected data. As a protection against such release, we are providing you a complementary two-year credit monitoring and identity restoration subscription (details are below).

WE ASK THAT YOU DO NOT COMMENT PUBLICLY ON THIS MATTER, INCLUDING IN ANY SOCIAL MEDIA OR ONLINE POSTS, AS ONE OF THE GOALS OF THESE CRIMINALS IS TO GENERATE AS MUCH PUBLICITY AS POSSIBLE.

What Information was Involved:

[Extra1]



What We Are Doing:

We were able to detect this intrusion quickly (within 35 hours), but the attacker by then had copied some data from our systems.

As noted above, we are providing you a complimentary two-year subscription to Experian's® IdentityWorksSM. This product provides you with identity theft detection and resolution of identity theft. To activate your subscription and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: January 31, 2021** (your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with identity restoration, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (877) 297-7795 by **January 31, 2021**. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services.

Please see the attachment to this letter for additional information regarding the Experian IdentityWorks product.

What You Can Do:

The Federal Trade Commission (FTC) recommends that you remain vigilant by checking your credit reports periodically. Checking your credit reports periodically can help you spot problems and address them quickly. You can also order free copies of your annual reports through www.annualcreditreport.com. You should monitor your financial accounts for any suspicious activity. For more information about steps you can take to reduce the likelihood of identity theft or fraud, call 1-877-ID-THEFT (877-438-4338), visit the FTC's website at <http://www.ftc.gov/bcp/edu/microsites/idtheft/>, or write to: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. If you believe you are the victim of identity theft, you should immediately contact your local law enforcement agency, your state attorney general, or the FTC.

Please do not respond to any requests for personal information that do not come from us or Experian. If you have not already filed your tax returns, we encourage you to do so in the next week or two. If you attempt to file your return electronically, and learn that a return already has been filed under your identity such that you are not permitted to file electronically, it is important that you file your tax return, even if you must do so by submitting a paper filing. Please see the following taxpayer assistance information from the Internal Revenue Service (IRS) for additional information about identity theft. <https://www.irs.gov/uac/taxpayer-guide-to-identity-theft>. In this publication, the IRS also provides information about warning signs that may indicate that someone is trying to use your personal information.

Should you have a need for the contact information for the major credit reporting bureaus or the Federal Trade Commission, please see the following:

Equifax
P.O. Box 105069
Atlanta, GA 3034
800-525-6285
www.equifax.com

Experian
P.O. Box 2002
Allen, TX 75013
888-397-3742
www.experian.com

TransUnion
P.O. Box 2000
Chester, PA 19022-2000
800-680-7289
www.transunion.com

Federal Trade Commission
600 Pennsylvania Ave., NW
Washington, DC 20580
877-438-4338
www.identitytheft.gov

For More Information: If you have any other questions and would like to speak with someone, please contact (877) 297-7795. We sincerely apologize for any worry or inconvenience that this incident may cause you and are at your disposal to answer any questions you may have.

Sincerely,

Mohamed Iqbal Dabhoiwala
Vice President, IT Infrastructure and Application
itresponse@uct.com



Information on Fraud Alerts and Security Freezes

If you are concerned about identity theft, you may place a fraud alert on your credit file. A fraud alert can make it harder for an identity thief to open more accounts in your name. When you have a fraud alert on your file, a business must verify your identity before it issues credit. This alert will remain on your credit report for one year.

In addition to a fraud alert, you may place a security freeze on your credit file. A security freeze will block a credit bureau from releasing information from your credit report without your prior written authorization. Please be aware that it may delay, interfere with, or prevent the timely approval of any requests you make for new loans, mortgages, employment, housing or other services.

To place a security freeze on your credit report, you may send a written request to **each** of the major consumer reporting agencies by regular, certified, or overnight mail. You can also place security freezes online by visiting **each** consumer reporting agency online.

	Experian	Equifax	TransUnion
Address	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	Equifax Security Freeze P.O. Box 105788 Atlanta, Georgia 30348	TransUnion LLC P.O. Box 2000 Chester, PA 19016
Online Security Freeze Form	https://www.experian.com/freeze/center.html	https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp	https://freeze.transunion.com/sf/securityFreeze/landingPage.jsp

ADDITIONAL DETAILS REGARDING YOUR TWO-YEAR EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and you will have access to the following features after you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax, and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at (877) 297-7795. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



