



MULLEN
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ATTORNEYS AT LAW

RECEIVED

APR 09 2021

CONSUMER PROTECTION

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426 W. Lancaster Avenue, Suite 200
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April 5, 2021

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent Trinity Health, located at 20555 Victor Parkway, Livonia, MI 48152, and are writing to notify your office of an incident that may affect the security of some personal information relating to one (1) New Hampshire resident. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Trinity Health does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

On January 29, 2021, Accellion informed Trinity Health of a security issue with its secure file transfer platform, used for sending secure email. Upon receiving this notice, Trinity Health immediately took the appliance offline and launched an investigation into the issue and its impact on both Trinity Health and their patients and colleagues. On February 4, 2021 Trinity Health learned that there were files within the Accellion appliance that could have been impacted by the security issue. Trinity Health's investigation determined that certain files present on the appliance on January 20 were downloaded by an unknown user. The unauthorized user was able to take advantage of a previously unknown and unreported flaw in the security of the Accellion appliance. The information that could have been subject to unauthorized access includes a combination of the following types of information: name, address, and Social Security number.

EXHIBIT A

For More Information. I want to assure you that we take the responsibility to safeguard protected health information very seriously. We apologize for any inconvenience or concern this situation may have caused you. If you have any additional questions or concerns, please do not hesitate to call (855) 935-6070 from 8:00 a.m. - 5:30 p.m. Central Time, Monday - Friday, or email THresponse@kroll.com

Español (Spanish) <https://www.trinity-health.org/accellion-data-event/>

Sincerely,

Trinity Health

Monica Lareau

Trinity Health, Privacy Official

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| Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069 | Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013 | TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016 |
| Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788 | Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013 | TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094 |

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.



About Trinity Health

Trinity Health, based in Livonia, Mich., is one of the largest multi-institutional Catholic health care systems in the nation, serving diverse communities that include more than 30 million people across 22 states. Trinity Health includes 92 hospitals, as well as 113 continuing care locations that include PACE programs, senior living facilities, and home care and hospice services. Its continuing care programs provide nearly 2.5 million visits annually. For more information, visit www.trinity-health.org and [Location Results \(trinity-health.org\)](http://www.trinity-health.org/Location-Results). Trinity Health provides information technology services for the health care system and some former members of the health system, including email hosting and file transfer services. Trinity Health functions as a business associate (as defined by HIPAA) to its member hospitals and affiliated medical groups.

Trinity Health Current and Affected Former Member Organizations

Listed below are the locations of Trinity Health hospitals and medical groups affiliated with the hospitals

California (Fresno)

Saint Agnes Medical Center
www.samc.com

Connecticut (Hartford)

Trinity Health Of New England
www.trinityhealthofne.org

Delaware (Wilmington)

Trinity Health Mid-Atlantic
www.trinityhealthma.org

Florida (Fort Lauderdale)

Holy Cross Health Fort Lauderdale
www.holy-cross.com

Idaho (Boise, Nampa)

Saint Alphonsus Health System
www.saintalphonsus.org

Illinois (Greater Chicago)

Loyola Medicine
www.loyolamedicine.org

Mercy Hospital and Med. Center

www.mercy-chicago.org

Indiana (South Bend)

Saint Joseph Health System
www.sjmed.com

Iowa (Clinton, Sioux City, Dubuque, Mason City)

MercyOne
www.mercyone.org

Maryland (Silver Spring)

Holy Cross Health Silver Spring
www.holycrosshealth.org

Massachusetts (Springfield)

Trinity Health Of New England
www.trinityhealthofne.org

Michigan (Southeast)

Saint Joseph Mercy Health System
www.stjoeshealth.org

Mercy Health (West)

www.mercyhealth.com

New York

St. Peters Health Partners (Albany)
www.sphp.com

St. Joseph's Health (Syracuse)

www.sjhsyr.org

New Jersey

St. Francis Medical Center (Trenton)
www.stfrancismedical.org

Ohio (Columbus)

Mount Carmel Health System
www.mountcarmelhealth.com

Oregon (Baker City, Ontario)

Saint Alphonsus Health System
www.saintalphonsus.org

Pennsylvania (Greater Philadelphia)

Trinity Health Mid-Atlantic
www.trinityhealthma.org

On July 1, 2019 the below former Trinity Health locations joined Virtua Health. Trinity Health continued to provide information system services to these facilities in 2019 and 2020.

www.virtua.org

Virtua Our Lady of Lourdes Hospital, formerly known as Our Lady of Lourdes Medical Center (Camden)

Virtua Willingboro Hospital, formerly known as Lourdes Medical Center of Burlington County (Burlington)