

3150 Sabre Drive
Southlake, TX 76092



www.travelocity.com

November 22, 2013

Joseph Foster
Attorney General
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Mr. Foster:

On behalf of Travelocity.com, I am writing to inform you about an incident in which personal information relating to three New Hampshire residents was misused.

Specifically, we discovered that several employees of a Travelocity service provider misused information to which they had access as part of performing services for us. We began investigating the incident as soon as we learned of it, including contacting the Federal Bureau of Investigation ("FBI") to assist in the investigation. Through our investigation, we determined that the personal information involved in this incident included a consumer's name and payment card number. At the request of the FBI, we delayed providing notice regarding this incident in order not to compromise the FBI's investigation.

Nonetheless, on November 25, 2013, we will notify three individuals who are New Hampshire residents of this incident. Please do not hesitate to contact me at (682) 605-1580 if you have any questions or concerns.

Sincerely,

Scott Roberts
Associate General Counsel