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JUN 14 2019
CONSUMER PROTECTION

New Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301

Office of Consumer Protection

7th June 2019

To the Office of the Attorney General for New Hampshire

It is my duty to advise you that our web store was the subject of a data breach that impacted residents of the state of New Hampshire.

Please be assured that the breach was sealed as soon as it was discovered and that we are doing our very best to ensure that nothing like this occurs again.

I apologise for any delay in your receiving this letter as it has been posted directly from my office in London, UK, where I am based. I enclose a copy of the letter sent to your residents

Contacting Us

If you have any questions about this incident please address them to

Michael Rampton
Timepieces International
10701 NW 140 Street Suite 1
Hialeah Gardens, Florida 33018

Or email our dedicated inbox db@timepiecesusa.com

Yours faithfully,

Michael Rampton
Head of Operations
Timepieces International Inc.

Timepieces International Inc.
10701 NW 140 Street Suite 1,
Hialeah Gardens, Florida 33018
www.timepiecesusa.com



Dear Customer,

We are writing to advise you about a potential data breach that may have occurred at Timepieces International

What Happened?

On Friday 26th April we discovered an in-progress attack on our web store. As soon as we were aware we immediately took steps to halt and defend against this and have reported the situation to authorities. The information which may have been exposed includes:

- Name
- Address
- Credit card number
- Telephone number
- Email address

We apologize for any concern or inconvenience this may cause. Your credit card provider or bank has been made aware of the incident

What We Are Doing?

In addition; to continue defending against this type of attack we have also invested in new technology to further protect against internet based attacks.

In addition to this, since January 2019 all purchases via our web store have been protected by the Norton Shopping Guarantee, at our cost to give you additional peace of mind. Please see your purchase documentation or the website for detailed information.

What You Can Do?

We recommend that you place a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major credit bureaus. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. The initial fraud alert stays on your credit report for one year. You can renew it after one year.

Equifax: equifax.com or 1-800-685-1111

Experian: experian.com or 1-888-397-3742

TransUnion: transunion.com or 1-888-909-8872

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Request that all three credit reports be sent to you, free of charge, for your review. Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Thieves may hold stolen information to use at different times, from a source other than our own. Checking your credit reports periodically can help you spot problems and address them quickly.

If your personal information has been misused, visit the FTC's site at IdentityTheft.gov (or call free 1-877 438 4338) to get recovery steps and to file an identity theft complaint. Your complaint will be added to the FTC's Consumer Sentinel Network, where it will be accessible to law enforcers for their investigations.

You also may want to consider contacting the major credit bureaus at the telephone numbers above to place a free credit freeze on your credit file. A credit freeze means potential creditors cannot get your credit report. That makes it less likely that an identify thief can open new accounts in your name.

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Please rest assured that we our doing our very best to ensure that nothing like this occurs again.

Yours faithfully,

Michael Rampton
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