

January 26, 2007

Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, NH 03301
FAX (603) 223-6202

Re: Legal Notice of Information Security Breach Pursuant to N.H. Rev. Stat. Ann. § 359-C:20(i)(b)

To Whom It May Concern:

Towers Perrin provides consulting services to Time Warner Inc. ("Time Warner"). As you are aware, New Hampshire state law requires notice to the New Hampshire Attorney General's Office in the event of an information security breach involving the personal information of New Hampshire residents. In accordance with that requirement, we write to inform you, on behalf of Time Warner, of an information security breach that Towers Perrin discovered on December 1, 2006 concerning Time Warner employees' or former employees' personal data that we maintained.

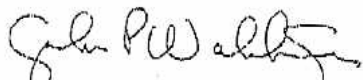
On that date we learned that a laptop had been stolen from our offices in Manhattan containing such information. The laptop was not encrypted, but the laptop and the email program were separately password protected. We have no information indicating the information has been misused. We reported the theft to the New York City Police Department (Mid-town South Precinct). The police report number is 2006-014-17855. Subsequently the District Attorney's Office for the County of New York requested that we delay notifying affected individuals until January 5, 2007.

We estimate that approximately seventeen New Hampshire residents related to Time Warner were affected by this incident. Pursuant to legal obligations, we are in the process of notifying all affected individuals of the possible information security breach via written letter to each affected individual through first class mail, postage prepaid, which was delayed in accordance with the law enforcement request and which began January 16, 2007. For your convenience, a copy of the notice being sent to consumers is enclosed with this letter.

The notices describe (1) the general nature of the incident resulting in the potential information security breach, (2) the type of personal information that was the subject of the possible security breach, (3) the precautionary measures Towers Perrin is taking to help protect personal information from further unauthorized access, (4) contact information for inquiries regarding the incident, (5) how to enroll in Equifax's credit monitoring service, which Towers Perrin is making available to affected individuals free of charge for one year; and (6) advice to individuals that they should also consider placing an initial fraud alert on their credit files and that they review account statements and monitor free credit reports that are available to them.

If you have any questions or need further information regarding this incident, please do not hesitate to contact us.

Sincerely yours,



John P. Walsh, Jr., CISM
Towers Perrin – Chief Information Security Officer

Enclosure



**TOWERS
PERRIN**

January, 2007

RE: IMPORTANT NOTICE

Dear

We are writing to let you know about a recent incident involving your personal information and to explain precautions you may wish to consider taking if you have any concerns about your privacy. We take seriously our commitment to safeguarding confidential information, including personal information, entrusted to us by our clients, and have made arrangements to assist you, as explained in detail below.

As background, Towers Perrin provides consulting services to Time Warner Inc. to assist with the administration of various benefits plans including, pension plans and retiree medical plans. To perform these services, it is necessary for your company to provide us with certain personal information. On December 1, 2006, we learned that laptops containing personal information of a number of our clients had been stolen from Towers Perrin's offices; only one laptop contained information related to Time Warner. The laptop included one or more of the following pieces of information of employees and former employees (and, in some cases, dependents) of Time Warner and affiliated companies: names, Social Security numbers, addresses, references to disabled status and/or names/addresses of primary care physicians.

We promptly reported the theft to law enforcement authorities, who subsequently requested that we delay this notification until January 2007 to avoid any possible impediment to their investigation. To date, despite investigative efforts none of the laptops have been recovered. Please be aware, however, that all of our laptops and email accounts are password-protected, lowering the risk that this information could be accessed. Nevertheless, we are notifying you at Time Warner's request by sending this letter.

We deeply regret that this situation occurred and are keenly aware of how important your personal information is to you. We have no reason to believe that your information has been misused and we are carefully reviewing this incident and working with Time Warner to take whatever additional security measures are necessary to ensure that an incident of this type does not happen again. You may wish to consider taking some or all of the following proactive steps:

- You may place a fraud alert on your credit file. (There are 3 credit companies that maintain consumer credit files: Equifax, Experian and Trans Union.) A fraud alert is a statement added to your credit file for a 90-day period. Once the fraud alert statement is added to your credit file, it alerts creditors of possible fraudulent activity and requests that they contact you prior to establishing any new credit account in your name. To place a fraud alert on your Equifax credit file, contact Equifax's auto fraud line at 1-877-478-7625, and follow the simple prompts.

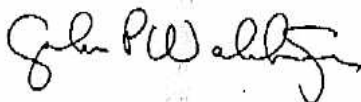
- Once the fraud alert has been placed with Equifax, a notification will be sent to the other two credit reporting agencies, Experian and Trans Union, on your behalf. In addition, you should be aware that the Fair Credit Reporting Act requires each of the three credit bureaus to provide you with a free copy of your credit report, at your request, once every 12 months. For more information on obtaining your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.
- You may also contact the Federal Trade Commission (FTC) for information and guidance regarding measures to protect against identity theft by visiting their website at <http://www.ftc.gov/idtheft> or by phone at 1-877-IDTHEFT (1-877-438-4338).
- Towers Perrin has made arrangements with Equifax to offer – at no cost to you – the Equifax Credit Watch™ Gold with 3-in-1 credit monitoring product that will help to protect your identity and credit information for 12 months. The service includes:
 - Credit file monitoring of your Equifax, Experian, and TransUnion credit reports;
 - Automatic notification of key changes to your credit files from any of the three agencies;
 - Free 3-in-1 Credit Report and unlimited access to your Equifax Credit Report™;
 - For those residing outside New York, \$20,000 in identity theft protection with \$0 deductible (subject to the terms, limitations and exclusions of the policy)[†]; and
 - 24 by 7 live agent customer service to assist you in understanding the content of your Equifax credit information, to provide personalized identity theft victim assistance and to help you initiate an investigation of inaccurate information.

To enroll in this product, go to Equifax's website at www.myservices.equifax.com/tri and complete the enrollment process. During the "check out" process, provide the following promotional code: CODE in the "Enter Promotion Code" box. (Case sensitive, include the dash, no spaces before or after the code.) After entering your code, press the "Apply Code" button and then the "Submit Order" button at the bottom of the page. This code eliminates the need to provide a credit card number for payment. If you do not want to enroll online, you may enroll by completing the enclosed form and submitting it to Equifax by mail or FAX, per the instructions on the form.

- Once you receive your credit reports, we urge you to review them carefully for inquiries from companies you did not contact, accounts you did not open, and debts on your accounts that you cannot explain. Verify the accuracy of your Social Security number, address(es), complete name and employer(s). Notify the credit bureaus if any information is incorrect. You should also be similarly vigilant in monitoring any consumer accounts you have for suspicious activity. Be sure to report suspected identity theft to the credit companies, to the company maintaining any compromised account and to the proper authorities.

We apologize for any inconvenience or concerns you have. If you have any questions or need additional information, please contact the Towers Perrin information hotline at 1-800-788-2795.

Sincerely,



John P. Walsh, Jr. CISM
Towers Perrin – Chief Information Security Officer

[†] Identity Fraud Expense Reimbursement Master Policy underwritten by Travelers Casualty and Surety Company of America and its property casualty affiliates, Hartford, CT 06183. Coverage for all claims or losses depends on actual policy provisions. Availability of coverage can depend on our underwriting qualifications and state regulations. Coverage not available for residents of New York. Equifax's credit monitoring products are protected by US Patent 7,208,052

PROSKAUER ROSE LLP

1001 Pennsylvania Avenue, NW
Suite 400 South
Washington DC 20004-2533
Telephone 202.416.6800
Fax 202.416.6899

NEW YORK
LOS ANGELES
BOSTON
BOCA RATON
NEWARK
NEW ORLEANS
PARIS

Fax Transmittal

Date January 26, 2007 Client-Matter 73776-003

Total Pages (Including Cover) 5

From Timothy P. Tobin

Sender's Voice Number 202.416.6870

Sender's Email Address ttobin@proskauer.com

Sender's Room Number DC

Main Fax Number 202.416.6899

To: Office of the Attorney General

Fax No.: (603) 223-6202

Company: Consumer Protection and Antitrust Bureau

Voice No.:

Message

On behalf of John Walsh at Towers Perrin.

Confidentiality Note: This message is confidential and intended only for the use of the addressee(s) named above. It may contain legally privileged material. Dissemination, distribution or copying of this message, other than by such addressee(s), is strictly prohibited. If you have received this message in error, please immediately notify us by telephone and return the original to us at the address above. We will reimburse you for the cost of the telephone call and postage. Thank you.