



MULLEN
COUGHLIN_{LLC}
ATTORNEYS AT LAW

RECEIVED

DEC 23 2020

CONSUMER PROTECTION

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426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

December 16, 2020

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent Theragenics Corporation (“Theragenics”) located at 5203 Bristol Industrial Way, Buford, Georgia 30518, and are writing to notify your office of an incident that may affect the security of some personal information relating to one (1) New Hampshire resident. The investigation into this matter is ongoing, and this notice may be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Theragenics does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

Theragenics recently experienced a data security event that impacted computer system operations and caused a temporary disruption to its manufacturing and shipping services. Theragenics immediately responded and launched an investigation to confirm the nature and scope of the event. Theragenics worked with third-party computer forensics specialists to quickly restore and remediate its impacted computer systems. The investigation determined that an unauthorized actor may have accessed and/or acquired a limited amount of personal information during a period of unauthorized access to its computer systems. On October 31, 2020, Theragenics determined that information related to a New Hampshire resident was included in the potentially impacted data set. Theragenics has undertaken efforts to identify potentially impacted individuals and put resources in place to assist them as quickly as possible. Theragenics cannot confirm specifically what information, if any, was viewed by the unauthorized actor. However, Theragenics confirmed

that the information present in the files that were potentially accessed and/or acquired as a result of this incident included: name and Social Security Number.

Notice to New Hampshire Residents

On or about December 16, 2020, Theragenics began providing written notice of this incident to affected individuals, which includes one (1) New Hampshire resident. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Theragenics treats its responsibility to safeguard personal information as an utmost priority. As such, Theragenics responded immediately to this event and has been working diligently to provide affected individuals with an accurate and complete notice of the incident as soon as possible. Theragenics' immediate response to this event also included prompt correspondence with federal law enforcement authorities. Theragenics is reviewing its existing policies and procedures relating to data protection and security. Theragenics has also implemented enhanced security controls on its remote access system, changed system passwords and upgraded security on its system hardware. Theragenics is further investigating additional security measures to mitigate any risk associated with this incident and to better prevent future incidents. Theragenics is providing individuals with twenty-four (24) months of complimentary access to credit monitoring and identity restoration services through IDX.

Additionally, Theragenics is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Theragenics is also providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

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Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4782.

Very truly yours,



Angelina W. Freind of
MULLEN COUGHLIN LLC

AWF:mfl

Exhibit A

THERAGENICS CORPORATION®

C/O IDX
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

To Enroll, Please Call:

1-800-939-4170

Or Visit:

[https://app.idx.us/account-](https://app.idx.us/account-creation/protect)

[creation/protect](https://app.idx.us/account-creation/protect)

Enrollment Code:

<<XXXXXXXX>>

<<First Name>> <<Last Name>>

<<Address1>> <<Address2>>

<<City>>, <<State>> <<Zip>>

December 16, 2020

RE: Notice of Data Incident

Dear <<First Name>> <<Last Name>>,

We are writing to notify you of a recent incident that may impact the security of some of your personal information. Your information is included in our computer systems because you are a current or former employee of NeedleTech Products, Inc., our subsidiary company. While we are unaware of any actual misuse of your information, we are providing you with notice of the incident, steps we are taking in response, and resources available to help you better protect your information, should you feel it is appropriate to do so.

What Happened? We recently experienced a data security event that impacted computer system operations and caused a temporary disruption to our manufacturing and shipping services. We immediately responded and launched an investigation to confirm the nature and scope of the event. We worked with third-party computer forensics specialists to quickly restore and remediate our impacted computer systems. The investigation determined that an unauthorized actor may have accessed and/or acquired a limited amount of personal information during a period of unauthorized access to our computer systems. On October 31, 2020, we determined that information related to you was included in the potentially impacted data set. We have undertaken efforts to identify potentially impacted individuals and put resources in place to assist them as quickly as possible.

What Information Was Involved? As indicated above, we are unaware of any actual misuse of your personal information. In addition, we cannot confirm specifically what information, if any, was viewed by the unauthorized actor. However, we confirmed that the information present in the files that were potentially accessed and/or acquired as a result of this incident included your name and <<data elements>>.

What We Are Doing. We treat our responsibility to safeguard employee information as an utmost priority. As such, we responded immediately to this event and have been working diligently to provide you with an accurate and complete notice of the incident as soon as possible. Our immediate response to this event also included prompt correspondence with federal law enforcement authorities. As part of our ongoing commitment to the privacy and security of personal information in our care, we are reviewing our existing policies and procedures relating to data protection and security. We have implemented enhanced security controls on our remote access system, changed system passwords and up-graded security on our system hardware. We are also investigating additional security measures to mitigate any risk associated with this incident and to better prevent future incidents. We are providing notice of this event to potentially impacted individuals and to state regulators where required.

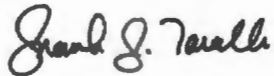
Out of an abundance of caution, we are providing you with twenty-four (24) months of complimentary access to credit monitoring and identity restoration services through IDX, as well as guidance on how to better protect your information, should you feel it is appropriate to do so. While we are covering the cost of these services, due to privacy restrictions, you will need to complete the activation process yourself.

What You Can Do. You can find out more about how to safeguard your information in the enclosed *Steps You Can Take to Protect Personal Information*. There, you will find additional information about the complimentary credit monitoring and identity restoration services we are offering and how to enroll.

For More Information. We understand you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, please contact our dedicated assistance line 1-800-939-4170 Monday through Friday between 6 am - 6 pm Pacific Time, excluding U.S. holidays. You may also contact John Kurkis at 770-831-5153 or kurkisj@theragenics.com or Keri Servais at 508-455-6145 or kservais@galtneedletech.com Monday through Friday from 8 AM to 5 PM. You may also write to us directly at: Theragenics Corporation, 5203 Bristol Industrial Way, Buford, GA 30518 Attn: John Kurkis or NeedleTech Products, Inc., 452 John L. Dietsch Boulevard, North Attleboro, MA 02763 Attn: Keri Servais.

We apologize for any inconvenience this incident may cause you. We remain committed to the privacy and security of information in our possession.

Sincerely,

A handwritten signature in black ink that reads "Frank J. Tarallo". The signature is written in a cursive, slightly slanted style.

Frank Tarallo
Chief Executive Officer
Theragenics Corporation

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll In Credit Monitoring

1. Website and Enrollment. Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. Contact IDX at 1-800-939-4170 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Please note the deadline to enroll is March 16, 2021.

Monitor Accounts

Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian

PO Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/freeze/center.html

TransUnion

P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872

www.transunion.com/credit-freeze

Equifax

PO Box 105788
Atlanta, GA 30348-5788
1-800-685-1111

www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.); and
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended “fraud alert” on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289

www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008

www.equifax.com/personal/credit-report-services

Additional Information

You can further educate yourself regarding fraud alerts, security freezes, and the steps you can take to protect yourself and prevent identity theft by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For Rhode Island residents, the Rhode Island Attorney General can be reached at: 150 South Main Street, Providence, Rhode Island 02903; www.riag.ri.gov, 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are ninety (90) Rhode Island residents impacted by this incident.