

May 31, 2019

**Via Postal Mail**

Office of the New Hampshire Attorney General  
33 Capitol Street  
Concord, NH 03301

To Whom It May Concern:

In accordance with N.H. Rev. Stat. Ann. § 359-C:20, I am writing on behalf of Tessera Technologies, Inc. ("Tessera") to notify you of a data security issue involving certain Tessera employees' email accounts.

Tessera recently learned about a phishing issue involving four Tessera employees' email accounts, in which an unauthorized party logged into the accounts between approximately March 11, 2019 and March 15, 2019. Promptly after learning of the matter, Tessera took steps to investigate the issue and secure the relevant email accounts.

Tessera has been working diligently to understand the scope of the issue and retained a third-party expert to review the affected email accounts to determine whether personal information in the relevant accounts may have been obtained by the unauthorized party. Based on its investigation, Tessera believes the unauthorized party downloaded copies of two of the affected email accounts. Some emails from these accounts contained personal information such as names, contact details, Social Security numbers and dates of birth. Not all of this information was affected for each individual. Importantly, Tessera has no indication that the unauthorized party was targeting personal information in the accounts. Tessera nevertheless has arranged to offer identity protection and credit monitoring services to affected individuals for two years at no cost to them.

There is 1 New Hampshire resident whose personal information may have been affected. Attached for your reference is a copy of the notice being sent to affected individuals beginning on May 31, 2019.

**RECEIVED**  
**JUN 06 2019**  
**CONSUMER PROTECTION**

HUNTON  
ANDREWS KURTH

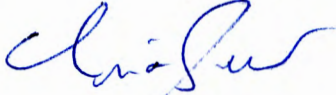
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If you have any questions, please do not hesitate to contact me.

Very truly yours,



Lisa J. Sotto

Enclosure



May 31, 2019

Jane Doe  
123 John-Smith St.  
City-Town, North Carolina 12345

VIA EMAIL: jane.doe@test.com

Dear Jane Doe,

I am writing to you to provide you with information about a recent e-mail phishing incident at Xperi Corporation and its subsidiaries, including Tessera Technologies, Inc.(collectively "Xperi"), in which some of your personal information may have been accessible. We have taken steps to address the issue and provide details below to help you further protect your information.

### What Happened?

Between approximately March 11 and March 15, 2019, an unauthorized party logged into the email accounts of a small number of Xperi employees and may have been able to obtain certain information in the accounts. Promptly after learning of the matter, we took steps to secure the relevant Xperi email accounts, and engaged a third-party expert to assist in our investigation.

### What Information Was Involved?

Some emails from certain of the affected accounts contained personal information such as, your name, contact information, [Social Security Number (SSN),] [government issued ID,] [passport number,] [tax-payer ID number,] [driver's license or driver's license number,] [state identification,] [financial account number,] [date of birth,] [medical health information or insurance information,] [security code, username and/or password for a corporate system such as eRequestor, Okta, or DocuSign,] [employee account information,] [digital signature,] and limited email correspondence. Based on our investigation, we have no evidence that the unauthorized party was targeting your personal information contained in the affected accounts.

### What We Are Doing?

After learning of the issue, we promptly took steps to investigate and contain the issue. Xperi takes the protection of personal information very seriously and has put in place additional security measures to help further protect against phishing attempts, including resetting the relevant Xperi accounts' passwords and monitoring for similar phishing campaigns.

### What You Can Do

While we have no evidence that the unauthorized party was targeting your personal information, please consider the following recommendations:

- **Order a Credit Report.** You are entitled under U.S. law to one free credit report annually from each of the three nationwide consumer reporting agencies. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll-free at 1-877-322-8228. We encourage you to remain vigilant by reviewing your account statements and monitoring your free credit reports.

- **Register for Identity Protection Services.** We have arranged with Identity Guard® Total Protection (provided by Intersections, Inc.) to offer you identity protection and credit monitoring services for **2 years**, at no cost to you. Information about these services and how to enroll is contained in the enclosed attachment for **Identity Guard® Total Protection**. . Your referral code to use for enrollment is: **XXXX-XXXX-XXXX**. **You must enroll by August 30, 2019 to obtain the service for free.**
- **Remain Alert for Phishing Attempts and Change your Account Credentials.** We recommend you remain alert for suspicious emails you receive asking you to download attachments, click on links or provide your personal information. While we have no indication that your accounts were compromised as a result of this issue, as a precaution, you may want to change your password on any accounts or websites or apps for which you use the same or a similar password.
- **Review the Reference Guide.** The enclosed Reference Guide provides additional recommendations on the protection of personal information.

#### **For More Information**

We hope this information is useful to you. If you have any questions regarding this issue, please contact us at [XperiPrivacy@xperi.com](mailto:XperiPrivacy@xperi.com).

We regret any inconvenience this may cause you.

Sincerely,

Robert Andersen

Chief Financial Officer

## Reference Guide

**We encourage you to take the following steps:**

**Order Your Free Credit Report.** To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com), call toll-free at 1-877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's ("FTC") website at [www.consumer.ftc.gov](http://www.consumer.ftc.gov) and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. The three consumer reporting agencies provide free annual credit reports only through the website, toll-free number or request form.

When you receive your credit report, review it carefully. Look for accounts you did not open. Look in the "inquiries" section for names of creditors from whom you haven't requested credit. Some companies bill under names other than their store or commercial names. The consumer reporting agency will be able to tell you when that is the case. Look in the "personal information" section for any inaccuracies in your information (such as home address and Social Security number). If you see anything you do not understand, call the consumer reporting agency at the telephone number on the report. Errors in this information may be a warning sign of possible identity theft. You should notify the consumer reporting agencies of any inaccuracies in your report, whether due to error or fraud, as soon as possible so the information can be investigated and, if found to be in error, corrected. If there are accounts or charges you did not authorize, immediately notify the appropriate consumer reporting agency by telephone and in writing. Consumer reporting agency staff will review your report with you. If the information cannot be explained, then you will need to call the creditors involved. Information that cannot be explained also should be reported to your local police or sheriff's office because it may signal criminal activity.

**Register for Identity Protection and Credit Monitoring Services.** We have arranged with Identity Guard® (Intersections, Inc.) to offer identity protection and credit monitoring services to you for 2 years at no cost to you. Please see the enclosed attachment, titled Identity Guard® Total Protection, for further information.

**Report Incidents.** If you detect any unauthorized transactions in a financial account, promptly notify your financial institution or card issuer. If you detect any incident of identity theft or fraud, promptly report the incident to law enforcement, the FTC and your state Attorney General. If you believe your identity has been stolen, the FTC recommends that you take these steps:

- Close the accounts that you have confirmed or believe have been tampered with or opened fraudulently. Use the FTC's ID Theft Affidavit (available at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)) when you dispute new unauthorized accounts.
- File a local police report. Obtain a copy of the police report and submit it to your creditors and any others that may require proof of the identity theft crime.

You can contact the FTC to learn more about how to protect yourself from becoming a victim of identity theft and how to repair identity theft:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
1-877-IDTHEFT (438-4338) [www.ftc.gov/idtheft/](http://www.ftc.gov/idtheft/)

**Consider Placing a Fraud Alert or Security Freeze on Your Credit File.** To protect yourself from possible identity theft, consider placing a fraud alert or security freeze (also known as a "credit freeze") on your credit file. A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that the applicant may be the victim of identity theft. The alert notifies the merchant to take steps to verify the identity of the applicant. A security freeze is designed to prevent potential creditors from accessing your credit file at the consumer reporting agencies without your consent. *Unlike a fraud alert, you must place a security freeze on your credit file at each consumer reporting agency individually.*

**Corporate Headquarters**  
3025 Orchard Parkway  
San Jose, CA 95134  
T +1.408.321.6000

For more information on fraud alerts and security freezes, you may call any one of the toll-free numbers provided below or contact the FTC as described above.

Equifax	Equifax Credit Information Services, Inc. P.O. Box 740241 Atlanta, GA 30374	1-800-525-6285	<a href="http://www.equifax.com">www.equifax.com</a>
Experian	Experian Inc. P.O. Box 9554 Allen, TX 75013	1-888-397-3742	<a href="http://www.experian.com">www.experian.com</a>
TransUnion	TransUnion LLC P.O. Box 2000 Chester, PA 19022-2000	1-800-680-7289	<a href="http://www.transunion.com">www.transunion.com</a>

**For Maryland Residents.** You can obtain information from the Maryland Office of the Attorney General about steps you can take to avoid identity theft. You may contact the Maryland Attorney General at:

Maryland Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023 (toll-free in Maryland)  
(410) 576-6300 [www.oag.state.md.us](http://www.oag.state.md.us)

**For Massachusetts Residents.** You have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request for a security freeze.

**For North Carolina Residents.** You can obtain information from the North Carolina Attorney General's Office about preventing identity theft. You can contact the North Carolina Attorney General at:

North Carolina Attorney General's Office  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226 (toll-free in North Carolina)  
(919) 716-6400 [www.ncdoj.gov](http://www.ncdoj.gov)

**For Oregon Residents.** We encourage you to report suspected identity theft to the Oregon Attorney General at:

Oregon Department of Justice  
1162 Court Street NE  
Salem, OR 97301-4096  
(877) 877-9392 (toll-free in Oregon)  
(503) 378-4400 <http://www.doj.state.or.us>

### Identity Guard® Total Protection

**COMPLIMENTARY SERVICE OFFER:** At our expense, Xperi Corporation would like to offer you a free 2 year subscription to Identity Guard® Total Protection, a credit monitoring and identity theft protection service. Identity Guard Total Protection provides monitoring and protection of not only credit data, but also monitors Internet chat rooms and newsgroups and alerts you if your Social Security number, credit cards, and bank account numbers are found in unsecure online locations. This program is provided by Intersections Inc., a provider of consumer and corporate identity risk management services.

Identity Guard® Total Protection features include:

- SSN Monitoring
- Online "Black Market" Monitoring
- ID Verification Alerts
- Account Takeover Alerts
- Identity Theft Victim Assistance
- Lost Wallet Protection
- Daily 3-Bureau Credit Monitoring
- 3-Bureau Credit Reports (Quarterly)
- Address Change Monitoring
- 3-Bureau Credit Analyzer
- \$1 Million Identity Theft Insurance\*\*
- Account Access via Mobile App
- Public Record Monitoring
- PC Keyboard Encryption Software
- PC Antivirus Software
- 3-Bureau Credit Scores\* (Quarterly)

If you wish to take advantage of this monitoring service, you must enroll by **August 30, 2019**

**ENROLLMENT PROCEDURE:** To activate this coverage please visit the Web site listed below and enter the redemption code. The redemption code is required for enrollment, and can only be used one time by the individual addressed.

Web Site: [www.identityguard.com/enroll](http://www.identityguard.com/enroll)  
Redemption Code: XXXX-XXXX-XXXX

In order to enroll, you will need to provide the following personal information:

- Mailing Address
- Social Security Number
- E-mail Address
- Phone Number
- Date of Birth
- Redemption Code

This service is complimentary; no method of payment will be collected during enrollment and there is no need to cancel. We apologize for any inconvenience and urge you to enroll today. If you have any further questions regarding this incident, please contact us at [XperiPrivacy@xperi.com](mailto:XperiPrivacy@xperi.com).

*\*The scores you receive with identity Guard® are provided for educational purposes to help you understand your credit. They are calculated using the information contained in your Equifax, Experian and TransUnion credit files. Lenders use many different credit scoring systems, and the scores you receive with Identity Guard are not the same scores used by lenders to evaluate your credit.*

Credit scores are provided by CreditXpert® based on data from the three major credit bureaus.

\*\*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.