



STATE OF NH
DEPT OF JUSTICE
2016 AUG 15 AM 11:42

August 4, 2016

New Hampshire Department of Justice
Office of the Attorney General
33 Capitol Street
Concord NH 03301

Dear Sirs/Madams:

Pursuant to RSA 359-C:19 through C:21, we are writing to notify you of an event in which a third party or parties may have obtained unauthorized access to personal information involving New Hampshire residents.

As you may be aware already, on February 25, 2016, Santander Bank, N.A. sent an image cash letter file to the Federal Reserve Bank (FRB). The file did not have correct alignment of the data to the image records and as a result, it is possible that check images from the file were viewed by third parties (i.e. unintended recipients of the check image). The personal information viewed may have been name, address and account number.

In late May, we were notified by Santander Bank, N.A that part of our customer population was impacted by their event, including residents of New Hampshire. According to information we recently received from Santander Bank, N.A, we identified 141 TD Bank customers impacted by the breach who were also residents of New Hampshire.

Regulatory Notifications:

While TD Bank, N.A is not responsible for the breach, we are communicating to our customers and Federal regulators. We wanted to be certain that we notified your office of our impacted customers. We also understand that Santander Bank, N.A may have notified your office of the event.

Impacted Customers:

As of the second week of August, TD Bank, N.A. will be mailing a customer notification letter to our impacted customers by US Mail. Our notification will include a cover letter summarizing the breach and the Data Breach Notification Letter provided by Santander Bank, N.A. We are offering our customers the opportunity to add a password to their current account or transfer their funds to new accounts. A copy of the customer notification letter is enclosed for your reference.

Internal TD: On August 1, 2016, TD's Privacy Office team provided formal scripting to our Central Contact Center and Store Employees in order to address any questions or concerns customers may have when calling or visiting our Stores.

If you need any further information, please contact: N. Patrice Brusko, Director, Chief Privacy Officer, TD Bank, N.A., 9000 Atrium Way, Mount Laurel, NJ 08054 or Patrice.brusko@td.com.

Sincerely,

A handwritten signature in black ink, appearing to read "N. Patrice Brusko", followed by a long horizontal line extending to the right.

N. Patrice Brusko
Director, Chief Privacy Officer
TD Bank, N.A.