

*Come Home To Excellence*

SUDLER PROPERTY MANAGEMENT

**RECEIVED**

John Hancock Center  
875 N. Michigan Ave. Ste. 2980  
Chicago, IL 60611

T 312.751.0900 F 312.751.1730

CONSUMER PROTECTION  
Sudlerchicago.com

March 16, 2022

**VIA U.S. MAIL**

New Hampshire Department of Justice  
33 Capitol Street  
Concord, NH 03301

**RE: Sudler Property Management Security Incident**

Dear Sir/Madam:

I am writing to notify you that Sudler Property Management—a real estate management company in Chicago, Illinois—learned it suffered a security incident on October 31, 2021. This attack resulted in the improper access of certain data.

Sudler was the target of a ransomware attack that involved unauthorized access to personal information. We discovered this incident when we were unable to access certain systems. We promptly notified the FBI, retained legal counsel, and engaged leading forensic/cybersecurity experts. As part of the investigation into the incident, we quickly contained the threat while securing our network against a similar attack. While the investigation was ongoing, we retained a data review firm to analyze the data the experts suspected was exfiltrated. As we awaited their findings, we posted notice on our website regarding the incident and provided written notice to individuals who were likely affected.

The data review firm recently finished reviewing a significant portion of the affected data. Based on their findings, we now have reason to believe that the threat actor accessed the personal information of New Hampshire residents. The accessed information varies by person, but it includes some combination of contact information (names and addresses), Social Security Numbers, driver's license numbers, and financial information. Consistent with the applicable laws, we are in the process of mailing notice to two New Hampshire residents and providing credit monitoring to those who had their Social Security Number or driver's license number impacted. This will complement notices we delivered while awaiting the data review firm's results.

The data review firm continues to analyze additional data. As they provide new findings, we will, as warranted, provide additional notices to the individuals and your office. In the meantime, we continue to bolster the security of our systems by adopting measures such as updating policies, changing passwords, strengthening login requirements, and adding multifactor authentication.

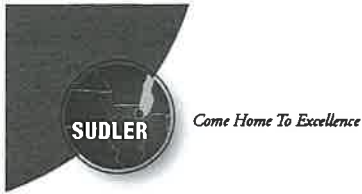
We have included the template of the notices we are providing to New Hampshire residents. We did not provide credit monitoring because we identified no residents who had their Social Security Number or driver's license number impacted.

Please contact me if you have any questions or need any additional information regarding this incident.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Levy", with a horizontal line underneath.

Steven Levy  
President  
Sudler Property Management



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sudlerchicago.com

<<Date>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country>>

**NOTICE OF DATA BREACH**

Dear <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>,

**WHAT HAPPENED**

We are writing to inform you about an incident that may have exposed some of your personal information to unauthorized persons. We recently determined that an unauthorized third-party gained access to a limited portion of Sudler Property Management’s computer system. We responded by hiring third-party experts to address this situation, perform an investigation into the unauthorized activity, and further secure our systems to help protect your information. Based on what we learned, we determined that the third-party accessed some of your personal information, which may include your full name, contact information, and financial information (bank account and routing number).

**FOR MORE INFORMATION**

Protecting the privacy of your personal information is important to us, and we regret any inconvenience this incident may cause you. Please know that we are doing everything that we can to assist and guide you through this process. Should you have any questions or concerns, you can contact us at 1-???-???-???? Monday through Friday 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. Thank you for your understanding and patience.

Sincerely,

Steven Levy  
President  
Sudler Property Management