



The Student Loan Corporation

August 9, 2007

State of New Hampshire  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

We write to inform you of a recent security incident. As detailed in the attached notice to potentially affected individuals, we have recently learned that a portable computer containing certain customer information was stolen from an office of our third party vendor in the burglary of its office building. The information on the laptop relating to customers varied from one individual to the next, but may have included one or more of the following: name, address, social security number, telephone number and e-mail address.

We are fully cooperating with law enforcement in its investigation of the theft. To date, we have received no information, from the police or any other source, indicating that the information about any of the potentially affected individuals has been used for any improper purpose.

The Student Loan Corporation is seeking to notify all affected individuals by sending the attached letter. Through our internal investigation following the incident, we have determined that the breach may have affected the personal information of as many as 519 individuals, including **3** individuals residing in **New Hampshire**. We expect our mailing to be complete by **August 10, 2007**.

Please do not hesitate to contact me at **585-248-7583** if you have questions.

Very truly yours,

A handwritten signature in black ink, appearing to read "James Nelson".

**James Nelson**  
**Business Information Security Officer**

Attachment



## The Student Loan Corporation

August 8, 2007

Dear Customer,

We are contacting you today because we recently learned that a portable computer containing certain customer information about you and other customers was stolen from an office of our service provider in the burglary of its office building. The information about you included: your name, address, social security number, telephone number and e-mail address.

Other equipment was stolen during the burglary and thus we have no reason to believe that customer information was the target of the theft. We have initiated an investigation and our service provider has alerted law enforcement regarding the burglary.

At this time, we have no reason to believe that this information has been used inappropriately. Your student loan account with The Student Loan Corporation has not been compromised because no financial account information was involved. However, please remain vigilant especially over the next twelve to twenty-four months, and promptly report any incidents of suspected identify theft.

To learn more about Identity Theft, you can go to <http://www.consumer.gov/idtheft>, or <http://www.ftc.gov/credit>, or call 1-877-IDTHEFT (1-877-438-4338). Under federal law, you are entitled to one free copy every twelve months of your credit report from each of the three major credit reporting companies. You may obtain a free copy of your credit report by going on the internet to [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com) or by calling 1-877-FACTACT (1-877-322-8228). If you would rather write, a request form is available on [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com). You may want to obtain copies of your credit reports to ensure the accuracy of the report information.

We are committed to safeguarding our customers' information. As evidence of this commitment and prior to this incident, we had already enrolled you in Citi® Identity Theft Solutions, a free service from The Student Loan Corporation, to help protect you from identity theft. We strongly encourage you to use this valuable service. Please go to [www.studentloan.com](http://www.studentloan.com) or call 1-800-967-2400 to learn more about Citi® Identity Theft Solutions, including additional ways that you can protect your identity.

We appreciate your business and value the trust you have in us. Please do not hesitate to contact us at 1-800-967-2400 if you have any questions or need assistance.

Sincerely,

Business Risk and Control  
The Student Loan Corporation, a subsidiary of Citibank, N.A.