



Richard W. Goldberg
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April 7, 2022

VIA EMAIL

Attorney General John Formella
Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301
DOJ-CPB@doj.nh.gov

Re: Notice of Data Breach

Dear Attorney General Formella:

We represent Stevens & Lee, a law firm in Pennsylvania, in connection with a data security incident described in greater detail below. Stevens & Lee takes the protection of all sensitive information within its possession very seriously and is taking steps to prevent similar incidents from occurring in the future.

1. Nature of the security incident.

On June 28, 2021, Stevens & Lee discovered that some of its systems were interfered with by an unauthorized person. The firm acted immediately to secure their network systems and determine the cause and scope of the incident and determine if any sensitive information was involved in the incident. The firm engaged a digital forensics firm to assist. The investigation determined that an unauthorized individual may have had access to files containing personal information. The potentially affected information includes names, driver's license numbers and Social Security numbers. On March 16, 2022, Stevens & Lee identified the affected individuals and contact information in order to effectuate written notification of the incident. This investigation identified three hundred ninety-six (396) New Hampshire residents within the affected population.

2. Number of New Hampshire residents affected.

Stevens & Lee issued notification letters to the three hundred ninety-six (396) New Hampshire residents regarding this data security incident via first-class U.S. mail on April 7, 2022. A sample copy of the notification letter is attached hereto.

3. Steps taken relating to the incident.

Stevens & Lee has taken steps in response to this incident to prevent similar incidents from occurring in the future. Those steps have included working with leading cybersecurity experts to enhance the security of its network and increasing its password complexity requirements. Stevens & Lee is also offering the potentially affected individuals credit monitoring, CYBERSCAN dark web monitoring, identity theft insurance and fully managed identity restoration for 24 months at no cost through IDX, to ensure their information is protected.

4. Contact information.

Stevens & Lee remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (215) 977-4060 or via email at Richard.Goldberg@lewisbrisbois.com.

Regards,

/s/ Richard W. Goldberg

Richard W. Goldberg of
LEWIS BRISBOIS BISGAARD & SMITH LLP

Enclosure(s): Consumer Notification Letter

Stevens & Lee

Return to IDX
P.O. Box 989728
West Sacramento, CA 95798-9728

<<FULL NAME>>
<<ADDRESS1>>
<<ADDRESS2>>
<<CITY>>, <<STATE>> <<ZIP>>

April 7, 2022

Re: Notice of Data Breach

Dear <<FULL NAME>>,

Stevens & Lee is writing to inform you about an information security incident that may have involved your personal information. You may not have heard of us but we are a law firm which assists financial institutions, one of which was a financial institution with which you had an account or which provided services in connection with loans or accounts you held. We are writing you to provide details about what happened and the data involved, what we have done to address it, the steps you can take, and the resources we are making available to you.

What Happened? On June 28, 2021, we discovered that some of our systems were being interfered with as part of a sophisticated cyber-attack against our firm. We immediately launched an investigation to determine what happened and what information may have been accessed by an unauthorized person during the incident. On March 4, 2022, the investigation revealed that some of the files that could have been accessed contained personal information of our customers or, as in your case, certain customers of our clients. While at this time we have no evidence that any information has been misused, and no conclusive evidence that your specific information was accessed, out of an abundance of caution we are providing you with free credit and identity theft protection services.

What Information Was Involved? The files that may have been accessed contained your name, <<Variable Text 1>>.

What Are We Doing? As soon as we discovered the incident, we took the steps described above. We also reported the incident to law enforcement and will continue to provide information to assist the investigation. We have also made changes to attempt to prevent any such incident happening in the future. In addition, we have secured the services of IDX to provide credit and identity monitoring at no cost to you for 24 months. IDX is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. The IDX services include: credit monitoring, CyberScan dark web monitoring, identity theft insurance and fully managed identity restoration.

To receive credit services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

To Enroll, Please Call:
1-833-381-2290
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<ENROLLMENT>>

Please note you must enroll by July 7, 2022. If you have questions or need assistance, please call IDX at 1-833-381-2290.

What You Can Do: Please review the enclosed information describing additional steps you can take to help safeguard your information, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. We also encourage you to activate the complimentary identity monitoring services we are making available through IDX.

For More Information: If you have questions or need assistance, please call 1-833-381-2290 Monday through Friday from 9:00 a.m. to 9:00 p.m. Eastern Time. Please have your enrollment code ready.

Protecting your information is important to us. Please know that we take this incident very seriously, and we regret any concern that this may cause you.

Sincerely,

Stevens & Lee

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.

