



## STAR ISLAND CORPORATION

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JUL 27 2020

CONSUMER PROTECTION

July 24, 2020

Consumer Protection Bureau  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

**Re: Blackbaud data breach**

Dear Consumer Protection Bureau,

As per my conversation with Peter in your office this morning, I am writing to report a data security incident at a third-party service provider that involved some personal information of people in our database. Blackbaud, a cloud computing service provider used by Star Island Corporation and numerous other organizations worldwide, alerted us on July 16 about the incident.

On July 23, we emailed everybody in our database about this incident. Of the people in our database, 7,268 are from New Hampshire.

Blackbaud has informed us that the data fields with credit card numbers, bank account information, and social security numbers were not part of the ransomware attack, which was conducted by a cybercriminal who gained access to their system on February 7, 2020 and may have gained access to data through May 20, 2020.

Blackbaud informs us that they paid the cybercriminal's demand with confirmation that the copy they removed had been destroyed, and they have no reason to believe that any data went beyond the cybercriminal, was or will be misused, or will be disseminated or otherwise made available publicly.

If you have any questions, please do not hesitate to reach out to me at (603) 817-0176 or by email at [jwatts@starisland.org](mailto:jwatts@starisland.org).

Sincerely,

Joseph W. Watts, IV  
Chief Executive Officer