

SRI INCORPORATED

Integrity · Customer Service · Excellence

DEPT. OF NH JUSTICE

2015 APR -8 AM 11:30

April 2, 2015

Office of the New Hampshire Attorney General
Attn: Security Breach Notification
33 Capitol St.
Concord, NH 03301

To Whom It May Concern,

We are writing to notify you of an incident that may have resulted in the unauthorized access of personal information. As background, SRI conducts tax sales, deed sales and foreclosure sales in relation to the recoupment of delinquent tax for local governments. Bidders will submit personal information, such as W-9s, W-8s and banking information, to SRI's auction website.

On March 13, 2015, Google alerted SRI of suspicious activity occurring on SRI's website. Upon investigation, SRI realized that someone had added new files to the software behind SRI's auction website, allowing the unauthorized outside user to access, post and delete files stored on the website. Consequently, the personal information of bidders may have been made accessible, which information included first and last names, addresses, social security numbers, tax identification numbers and bank routing and account numbers. SRI believes that unauthorized access may have started in December 2014, and the investigation is ongoing.

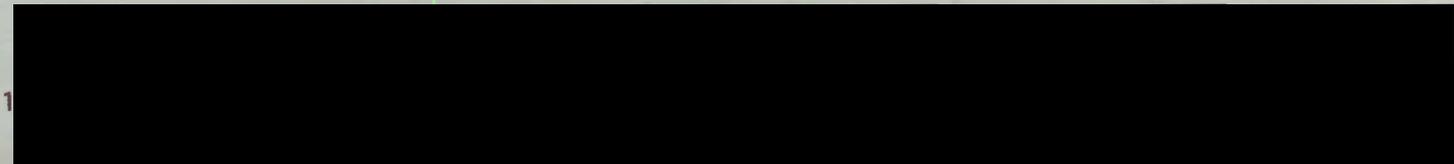
SRI has conducted a thorough investigation of this data security incident and notified the appropriate agencies and officials. SRI has also taken a variety of steps to ensure the security of users' data moving forward, including removing all personal data from the auction system. SRI is migrating all of its online auctions to a new auction system with enhanced security. The new auction system will come online in April 2015.

On April 2, 2015, SRI mailed a notification letter to the seven (7) New Hampshire residents affected by this incident. The letter provided detailed what steps affected individuals could take to protect their personal information, including guidance on how they can request security freezes and obtain copies of their credit reports. A copy of the notification letter is enclosed. SRI did not delay notification as a result of the notification to any agency or official. Notification was sent as soon as SRI completed its initial investigation and determined that there may have been access, the individuals and their residence locations were identified, and letters were prepared. The incident appears to have involved a total of approximately nine thousand individuals in fifty (50) states and countries.

If you have any questions regarding this incident, please contact me at the address or phone number listed above.

Best regards,

James B. Hughes, President



Dear {INSERT NAME}

We value and respect the privacy of your personal information. Therefore, we are writing to inform you of an incident involving some of that information, what that means to you and how we are actively addressing the situation.

Here Are The Facts:

On March 13, 2015, SRI, Inc. ("SRI") learned of unauthorized access of our website software. We believe that unauthorized access may have been occurring since December 2014. An outside user may have been able to access files containing your personal information. At this time, we have found no specific evidence that your particular information was actually viewed or downloaded. As soon as we were advised of the access, we began the process to remove personal information from our system in order to ensure personal information is no longer viewable. Your information is no longer viewable. Additionally, we are migrating all of our online auctions to a new auction software system with enhanced security. We also reported the incident and all pertinent details to the appropriate agencies and officials and have been fully cooperating with any investigation.

What Type of Information Was Involved?

The information that may have been accessible included identifying information such as name, address, social security number, tax identification number and financial information, including bank account / routing number.

Steps You Should Take to Protect Yourself

We are providing this explanation of steps you can take to protect your information. As a precautionary measure, we recommend that you remain vigilant for incidents of fraud and identity theft by reviewing your account statements and credit reports closely. You may obtain a free copy of your credit report from each of the three major credit reporting agencies listed below once every 12 months by visiting <http://www.annualcreditreport.com> or calling toll-free 877-322-8228. You can also report any fraudulent activity or any suspected identity theft to proper law enforcement authorities, your state attorney general and/or the Federal Trade Commission. To file a complaint about identity theft with the FTC or to learn more, go to www.ftc.gov/idtheft, call 1-877-ID-THEFT (877-438-4338). You may also write the Federal Trade Commission at:

Federal Trade Commission
600 Pennsylvania Avenue NW
Washington, DC 20580

Fraud Alert and Security Freeze Information

We suggest you consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. If you would like to place a fraud alert on your credit report, contact any of the three credit reporting agencies using the contact information below.

In some US states, you have the right to place a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. You can obtain further information regarding security freezes from the FTC and from any of the three credit reporting agencies listed below.

Equifax	Experian	TransUnion
(800) 685-1111	(888) 397-3742	(800) 916-8800
www.equifax.com	www.experian.com	www.transunion.com
P.O. Box 740241	P.O. Box 9532	P.O. Box 105281
Atlanta, GA 30374	Allen, TX 75013	Atlanta, GA 30348

Our Contact Information

If you have any questions, you may email notifications@sri-taxsale.com or call (800) 800-9588. We sincerely apologize for any inconvenience this situation may cause you.