

May 16, 2023

State of New Hampshire
Department of Justice
Office of the Attorney General John M. Formella
33 Capitol Street
Concord, NH 03301
Email: attorneygeneral@doj.nh.gov

Re: Notification of Security Incident

To whom it may concern:

I am writing on behalf of Speedway LLC to inform you of a recent security incident involving unauthorized access Speedy Rewards online accounts. On April 17, 2023, Speedway became aware of unusual activity on its website where unknown parties attempted to access some Speedy Rewards accounts, and in some cases were able to redeem rewards. Speedway immediately investigated with the assistance of third-party forensic experts. They determined that this appeared to be a credential stuffing attack in which the unauthorized parties used passcodes located elsewhere or were able to guess passcodes for Speedy Rewards users. Speedway made changes to its systems to prevent this behavior on April 17 and shortly thereafter determined that the suspicious activity began on April 11. Early on April 20, Speedway forced a broad reset of passcodes for all potentially affected accounts.

To the extent a user had Speedy Rewards “points” in their account, the unauthorized party would have been able to spend these points or convert them to a gift card in a Speedway store. Speedway identified all points redemptions during the time in question and has refunded those points. The unauthorized party would also have been able to view data in the account but would not have been able to view or access any credit card information.

Speedway identified approximately 108 individuals in your state with potentially affected accounts holding rewards points. Please find a copy of the notification that will be sent to the affected individuals beginning May 16, 2023.

Sincerely,

Amelia M. Gerlicher



Return to IDX:
PO Box 480149
Niles, IL 60714

<<FirstName>> <<LastName>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip Code>>

May 16, 2023

NOTICE OF SECURITY INCIDENT

Dear [Name],

At Speedway, we take our responsibility to protect customer data and privacy seriously. We invest in data security infrastructure and practices and are committed to transparency with our customers.

We are writing to let you know about a recent incident that involved access to your Speedy Rewards account. This letter provides more detail about the message you previously received regarding a reset of your passcode based on unusual activity.

WHAT HAPPENED

On April 17, 2023, we became aware of unusual activity on [Speedway.com](https://www.speedway.com) where unknown parties attempted to access some Speedy Rewards accounts, and in some cases were able to redeem rewards points. We immediately investigated and determined that unknown parties were attempting to log into accounts by guessing the passcode or using lists of passcodes that had been obtained elsewhere online. We made changes to our systems to prevent this behavior on April 17 and shortly thereafter determined that the suspicious activity began on April 11. Early on April 20, we forced a broad reset of passcodes for all potentially affected accounts.

<<Language regarding point balance>>

WHAT INFORMATION WAS INVOLVED

If an unauthorized party accessed your account, they were able to view

WHAT WE ARE DOING

The activity prompted an immediate investigation, in partnership with respected third-party forensic experts, to assess and remediate the incident and limit its effect on customers. We implemented a password reset and enhanced security measures to stop this incident. For those impacted, we have refunded all redeemed points.

WHAT YOU CAN DO

If you have not done so since April 20, you will need to reset your passcode to access your Speedy Rewards account. Visit the Speedy Rewards app or website and follow the step-by-step login process.

Automated "Forgot Passcode?" emails were sent as a result of the unknown actors' activity between April 12 and April 17. If you received one of these emails and changed your password, we still reset your password on April 20 out of an abundance of caution, and you will need to change it again.

If you have used your prior passcode for other accounts, we recommend you update your passcode for those accounts as well.

Please review your account information, and if you identify anything suspicious, please don't hesitate to give us a call at

FOR MORE INFORMATION

If you have questions or concerns about this, or if we can be of further assistance to you, please call us at 1-800-643-1948.

Thank you for your understanding, and we regret any inconvenience this may cause you.

Sincerely,

Speedway Customer Service

ADDITIONAL INFORMATION

This incident did not involve your credit report or financial accounts. However, the following steps can be helpful to protect your personal information.

- You should regularly review account statements and monitor free credit reports.
- Under federal law, you are entitled to obtain one free copy of your credit report every twelve months from each of the nationwide consumer reporting agencies. You can obtain a free copy of your credit report from each agency by calling 1-877-322-8228 or visiting www.annualcreditreport.com. We recommend that you periodically obtain credit reports from each nationwide credit reporting agency. If you discover information on your credit report arising from a fraudulent transaction, you may request that the credit reporting agency delete that information from your credit report file.
- You may also consider contacting the credit reporting agencies directly if you wish to put in place a fraud alert or a security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three. A security freeze restricts all creditor access to your account but might also delay any requests you might make for new accounts.
 - Equifax: 800-525-6285; www.equifax.com; P.O. Box 105069, Atlanta, GA 30348-5069
 - Experian: 1-888-EXPERIAN (397-3742); www.experian.com; P.O. Box 9532, Allen, TX 75013
 - TransUnion: 800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

To obtain a security freeze, you will need to supply your name, address, date of birth, Social Security number, and other personal information. The agencies are not permitted to charge you for placing or lifting a freeze. Each credit reporting agency will confirm your request with a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.

- To report incidents of fraud and identity theft, you can contact the Federal Trade Commission (FTC) at 1-877-ID-THEFT, through their website at <http://identitytheft.gov>, or by mail at 600 Pennsylvania Avenue, NW, Washington, DC 20850 You can also contact local law enforcement or your state's attorney general.

IF YOU ARE A MARYLAND RESIDENT: You may also obtain information about avoiding identity theft from the Maryland Attorney General's Office. This office can be reached at: Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202 (888) 743-0023, marylandattorneygeneral.gov.

IF YOU ARE A NORTH CAROLINA RESIDENT: You may also obtain information about preventing identity theft from the North Carolina Attorney General's Office. This office can be reached at: North Carolina Department of Justice, 9001 Mail Service Center, Raleigh, NC 27699-9001 (877) 566-7226, ncdoj.com.

IF YOU ARE A RHODE ISLAND RESIDENT: This incident affected approximately 163 Rhode Island residents. You may also obtain information about preventing identity theft from the Rhode Island Attorney General's Office. This office can be reached at: Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, (401) 274-4400, riag.ri.gov.

IF YOU ARE A NEW YORK RESIDENT: You may also obtain information about preventing identity theft from the New York Department of State's Division of Consumer Protection. This office can be reached at: New York State Division of Consumer Protection, 123 William Street, New York, NY 10038-3804, 1 (800) 697-1220, www.dos.ny.gov/consumerprotection.

IF YOU ARE A DISTRICT OF COLUMBIA RESIDENT: You may also obtain information about preventing identity theft from the D.C. Attorney General's Office. This office can be reached at: Office of Consumer Protection, 441 4th Street, NW, Washington, DC 20001, (202) 442-9828, oag.dc.gov/consumer-protection.