

April 3, 2017

Attorney General Joseph Foster  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED

**Re: Data Security Incident**

Dear Attorney General Foster:

In accordance with N.H. Rev. Stat. § 359-C:20, please accept this letter as notification of a data breach that occurred between January 6 and February 15, 2017. This incident appears to be the result of a phishing attack aimed at stealing the login credentials of University employees. Using compromised login credentials, a malicious individual or individuals appears to have accessed an employee software system containing employee information, potentially exposing personally identifiable information related to four current Southern New Hampshire Employees. No other employees are known to be affected at this time.

The incident was first reported by an affected employee on January 16, 2017, and the investigation that followed identified three additional affected accounts. Upon discovery, the University took immediate steps to remediate the incident. Of the four affected individuals, two were New Hampshire residents. The software system that was accessed included the ability to view the individual employee's Social Security number, though the University was unable to confirm during the course of its investigation whether the particular page containing this information was accessed during the intrusion.

While we cannot determine conclusively that misuse of the employees' Personally Identifiable Information has occurred or is reasonably likely to occur, the university has provided affected individuals with appropriate notification in accordance with New Hampshire RSA 359: C-20. In addition, the University has also provided one year of complimentary credit monitoring to all affected employees.

Southern New Hampshire University is committed to maintaining the privacy of the personal information of its employees, and has implemented significant safeguards to protect it. We are continually evaluating and improving our data security posture. If you require additional information related to this matter, please contact Jonathan Kamyck, Information Security Officer, at (603) 645-9728.

Sincerely,



Evan M. Lowry, Esq.

Staff Attorney  
Office of General Counsel and Compliance  
Southern New Hampshire University