

**BY FIRST CLASS MAIL**

March 21, 2014

Attorney General Joseph Foster  
New Hampshire Department of Justice  
33 Capitol Street  
Concord, NH 03301

Dear General Foster:

Pursuant to Section N.H. Rev. Stat. § 359-C:19 et seq., we are writing to notify you of an unauthorized access to personal information involving 13 New Hampshire residents.

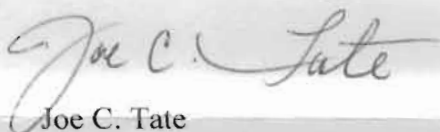
Sorenson Communications (“Sorenson”) is a Utah-based company that provides communications products and services for deaf and hard-of-hearing customers nationwide. As part of our standard business operations, we collect personal information from our employees for human resources and payroll purposes, including personal information about them as well as their beneficiaries, dependents and emergency contacts. That information is stored with our third-party payroll vendor.

On March 7, 2014, we confirmed that the Sorenson account with the third-party vendor was compromised resulting in the unauthorized access of personal information provided by Sorenson employees. Our investigation has concluded that between February 20 and March 3, 2014, Sorenson’s account with the payroll vendor was subject to several malicious attacks that successfully accessed personal information about current and former Sorenson employees as well as their beneficiaries, dependents and emergency contacts listed in their human resources accounts. That personal information accessed included full names, dates of birth, addresses, employee income history at Sorenson, Social Security numbers, W-2 information, and employee emergency contact data.

Please be assured that we have taken every step necessary to address this incident. We are currently working with law enforcement authorities including the FBI and IRS to investigate the intrusion and are working to prevent potential future intrusions. We are offering credit monitoring to all of the affected individuals, including family credit monitoring, knowing the information of minor children was also compromised. We have informally notified our affected employees and former employees, and will provide them formal notice later this week. We also have notified all three consumer reporting agencies of the intrusion.

If you have any questions about this incident or would like additional information, please contact our outside counsel Mary Ellen Callahan at (202) 639-6064, [mecallahan@jenner.com](mailto:mecallahan@jenner.com), or me at [jtate@sorenson.com](mailto:jtate@sorenson.com).

Sincerely,



Joe C. Tate  
Vice President, Human Resources  
Sorenson Communications

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