

Sikorsky Aircraft Corporation
6900 Main Street • P.O. Box 9729
Stratford, Connecticut 06615-9129
(203) 386-4000



Sikorsky

A United Technologies Company

August 8, 2011

The Honorable Michael A. Delaney
Attorney General
New Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301
Fax: 603-271-2110

Dear Mr. Attorney General:

We are writing to inform you about a security incident we have discovered that may impact the personal information of residents of your state or jurisdiction.

In May 2011, Sikorsky discovered that unknown persons had gained access to the Company's computer system. In June 2011, in the course of its investigation, Sikorsky identified certain computer servers that were accessed. Although we cannot identify the specific information on the servers that was accessed, we have identified files containing personal information of current and former employees on the servers that may have been accessible. These files may have included the following types of information: employee name, social security number, address, date of birth, and emergency contact. We do not believe that our employees' personal information was the intended target of the intrusion. Nor do we believe this incident constitutes a security breach under state law mandating notification. Nevertheless, out of an abundance of caution, we are notifying any individuals whose information may have been accessible during the incident and offering the services discussed below to ensure that our current and former employees are protected.

Our current estimate is that the information of approximately 55 individuals in your state or jurisdiction was included in the files at issue.

Sikorsky has investigated the issue and implemented appropriate measures designed to prevent this incident from happening again.

Attached for your reference is a copy of the notice that Sikorsky will send to any individuals whose information may have been accessible during the incident. We began mailing the notices on August 5, 2011.

As more fully described in the attached notice, Sikorsky will offer two years of free identity protection through the Debix Identity Protection Network. These services also include \$1 million in identity theft insurance coverage and reimbursement for any fees associated with applying or thawing a credit freeze.

We take very seriously our responsibility to protect the privacy of all employee information and we are working diligently to ensure that all individuals are adequately protected, including the individuals who reside in your state or jurisdiction. Please let us know if you have any additional questions or need any further information.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Bartnik', written in a cursive style.

Douglas W. Bartnik
Senior Attorney

Enclosures



Sikorsky

A United Technologies Company

Processing Center, P. O. Box 3825, Suwanee, GA 30024



Free Identity Protection

Activation Code:

Enroll at www.debix.com/sikorsky

Assistance Hotline: 855-683-1170



John Q Sample
123 Main Street
Anytown, US 123 45-6789

August 8, 2011

Dear John Q Sample:

We are writing you about an incident involving certain Sikorsky computer servers that may have contained some of your personal information.

In May 2011, Sikorsky discovered that unknown persons had gained access to the Company's computer system. In June 2011, in the course of its investigation, Sikorsky identified certain computer servers that were accessed. Although we cannot identify the specific information on the servers that was accessed, we have identified files containing personnel information on the servers that may have been accessible. These files may have included the following types of information: your name, social security number, address, date of birth, and emergency contact. We do not believe that our employees' personal information was the intended target of the intrusion. Nevertheless, out of an abundance of caution, we are notifying you about this incident and offering the services below to ensure that you are protected.

To help safeguard you from misuse of your personal information, we have arranged for you to receive two years of identity protection through Debix Identity Protection Network, at no cost to you. If the recipient of this letter is under the age of eighteen, we have arranged for the individual to receive two years of identity theft protection services with Debix ChildScan. To receive this identity protection service, you must register within 120 days from the date of this letter using the activation code listed at the top of this letter. You may register for the identity protection service online at www.debix.com/sikorsky, by mail using the enclosed mail-in registration form, or by calling toll-free (855) 683-1170. Additionally, Sikorsky has arranged for you to be reimbursed for any fees associated with applying or thawing a credit freeze for a two year period. To learn more, please contact Debix at (855) 683-1170.

We are also attaching for your review a separate page that details specific information by State that may be applicable to you.

We take our responsibility to protect our employees' personal data seriously. Please be assured that we have investigated the issue, taken and continue to take steps to prevent this from happening again, and remain committed to ensuring the safety and security of your data.

Sincerely,

Robert L. Duffy

Vice President, Human Resources

Attachment

State Specific Notification Requirements

If you reside in Hawaii, Iowa, Maryland, Michigan, Missouri, North Carolina, Oregon, Vermont, Virginia, West Virginia, or Wyoming:

It is required by your state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity. You may obtain a free copy of your credit report by contacting any one or more of the following national consumer reporting agencies:

Equifax

P.O. Box 740241
Atlanta, Georgia 30348
1-800-835-1111
www.equifax.com

Experian

P.O. Box 2104
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 6790
Fullerton, CA 92834-6790
1-800-680-7289
www.transunion.com

If you reside in Iowa:

State law advises that if you suspect identity theft, you should report it to law enforcement or to the Attorney General.

If you reside in Maryland:

You are entitled to receive the contact information for the national consumer reporting agencies:

Equifax

P.O. Box 740241
Atlanta, Georgia 30348
1-800-835-1111
www.equifax.com

Experian

P.O. Box 2104
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 6790
Fullerton, CA 92834-6790
1-800-680-7289
www.transunion.com

Also, you can obtain information from the Maryland Office of the Attorney General and the Federal Trade Commission about steps you can take to avoid identity theft.

Maryland Office of the Attorney General

Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-713-0023
www.oag.state.md.us

Federal Trade Commission

Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/bcp/edu/microsites/idtheft/

If you reside in Massachusetts or West Virginia:

It is required by your state laws that you are informed of your right to obtain a police report if you are a victim of identity theft. You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent; however, using a security freeze may delay your ability to obtain credit.

To place a security freeze on your credit report, you need to send a request to a consumer reporting agency by certified mail, overnight mail, or regular stamped mail. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The consumer reporting agency may charge a fee of up to \$5.00 to place a freeze or lift or remove a freeze, unless you are a victim of identity theft or the spouse of a victim of identity theft, and you have submitted a valid police report relating to the identity theft incident to the consumer reporting agency.

You also have the right to place a fraud alert on your credit report. Fraud alerts can help prevent an identity thief from opening any more accounts in your name. Contact the toll-free fraud number of any of the three

consumer reporting companies below to place a fraud alert on your credit report. You only need to contact one of the three companies to place an alert. The company you call is required to contact the other two, which will place an alert on their versions of your report, too.

Once you place the fraud alert in your file, you're entitled to order free copies of your credit reports, and, if you ask, only the last four digits of your SSN will appear on your credit reports. Once you get your credit reports, review them carefully. Look for inquiries from companies you haven't contacted, accounts you didn't open and debts on your accounts that you can't explain. Check that information, like your SSN, address(es), name or initials, and employers are correct. If you find fraudulent or inaccurate information get it removed. Continue to check your credit reports periodically, especially for the first year after you discover the identity theft, to make sure no new fraudulent activity has occurred.

Equifax
P.O. Box 740241
Atlanta, Georgia 30348
1-800-85-1111
www.equifax.com

Experian
P.O. Box 2104
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion
P.O. Box 6790
Fullerton, CA 92834-6790
1-800-680-7289
www.transunion.com

If you reside in Oregon:

State law advises that if you suspect identity theft, you should report it to law enforcement, and the Federal Trade Commission.

Free identity protection. Priceless peace of mind.



ENROLL NOW! Free Identity Protection That's Proven to Work.

Debix provides a new level of identity protection no other company can match. Only Debix, The Identity Protection Network, identifies potential attacks and delivers critical information to you by phone.

What You Get

- Identity theft insurance covers financial losses
- Comprehensive identity recovery
- Early attack detection
- Live OnCall Investigators dedicated to your case
- Wallet Restoration
- Long-term identity repair service after initial service period
- Debix ChildScan® identifies fraud for minors under 18 years old

Free, Fast, Simple Enrollment.

 **Insurance Amount:** \$1,000,000

 **ENROLL NOW**
 Activation Code:
 Online: www.debix.com/sikorsky
 By Mail: Form included in letter

Customer Service: Toll-free 855-683-1170
 9am – 5pm Central Time, Monday - Saturday

Sign Up Today for Your FREE Identity Protection from Debix.

Debix Identity Protection: What's Included?

OnCall Credit Monitoring	OnCall Credit Alerts by Phone	OnCall Investigators	Identity Theft Insurance	Long-term Identity Repair	ChildScan®
Debix constantly scans credit records for signs of financial, medical and criminal identity theft.	If there are changes to your credit file, like evidence that a thief has used your credit, you will get a secure call from Debix.	If you suspect fraud, experienced and helpful specialists will repair your identity, saving you time and money.	If a thief steals your identity, you will be reimbursed for restoration costs, legal expenses, and lost wages.	After credit monitoring service expires, you'll have the option to sign up for continuous identity repair coverage at no charge	The most effective method ever developed for determining if your child's personal information has been used by thieves.

www.debix.com



End User Service Agreement

This agreement ("Agreement") is made by & between DeBix One, Inc., 823 Congress Avenue, Ste. 300, Austin, TX 78701 ("DeBix"), & you ("You"). As of the date you register for or enroll in the Service, the parties agree as follows.

- Definition.** The "Service" means the Premium Service and/or the Free Service, determined in accordance with your registration & the terms hereof. The "Premium Service" means our "Identity Protection Network" - branded monitoring service or "AllClear Pro, Powered by DeBix" - branded monitoring service. The "Free Service" means DeBix's "AfterCare" - branded restoration service or "AllClear Free, Powered by DeBix" - branded restoration service. References to the Service include any use you make of the interface available at www.debix.com or www.allclearid.com (the "Site"). DeBix may add or remove features of any of the Services at any time.
- Provision of the Free Service.** Subject to the terms & conditions of this Agreement, we will provide you with the Free Service as set forth herein.
- Term & Termination of Free Service.** Your subscription to the Free Service commences upon your registration, covers identity theft events occurring after registration, & terminates upon the earlier of (i) DeBix's notification to you of its termination of the Free Service, or (ii) your election to terminate your subscription to the Free Service, each of which may occur at any time. In addition, unless you opt to re-enroll at the end of the then current subscription period, DeBix shall have the right to terminate your participation in the Free Service.
- Provision of the Premium Service.** Subject to the terms & conditions of this Agreement & to payment for the Premium Service (which may come from a 3rd party), we will provide you with the Premium Service.
- Membership Fee.** The membership fee for the Premium Service, if applicable, will be billed at the retail price currently in effect on the Site (or less if there is any applicable promotion code) & according to the terms described herein. If you have questions regarding your membership fee, please contact customer service toll free at the applicable phone number listed above. DeBix will continue to bill your payment method on a periodic basis until the expiration or termination of your Premium Service. You may cancel your subscription for the Premium Service in accordance with Section 7. If you pay monthly & wish to cancel, you must call Customer Service prior to the start of the following month. If you pay for multiple months in advance & cancel your Premium Service prior to the end of the period for which you have paid, we will refund payment for only any full, unused months.
- Free Trial.** If you receive the Premium Service as the result of a third party procuring it for you on your behalf, this Section is not applicable to you. If you are purchasing AllClear Pro on your own behalf, it may start with a free trial period. If you do not cancel before the end of such free trial period, you agree that DeBix is authorized to charge you a monthly subscription fee at the current rate to the payment method you provided during registration. You must have a valid payment method to enroll in the free trial. DeBix will begin billing your payment method for monthly subscription fees at the end of the free trial period, unless you cancel AllClear Pro prior to the end of the free trial period in accordance with Section 5. You will not receive a notice from us that your free trial period has ended or that the paying portion of your subscription has begun. If you cancel prior to the end of your free trial period, there will be no charges to your payment method.
- Scope of Coverage; Term & Termination Re: Premium Service.** Your subscription to the Premium Service commences upon your registration. The Premium Service covers identity theft events discovered after registration. If a third party has procured the Premium Service on your behalf, your subscription will terminate at the end of the term specified during registration, unless you opt to re-enroll. If you purchased AllClear Pro on your own behalf, then at the end of your initial subscription period, your subscription will automatically renew on a month to month basis until you terminate it in accordance with this Section or fail to provide payment when due. In addition, the Premium Service may be terminated or suspended at any time with or without notice if payment is not received when due or if you breach any of the terms & conditions set forth herein. If your subscription to the Premium Service expires because you fail to renew it or fail to provide payment when due, DeBix may convert you to the Free Service for one (1) year subject to the terms & conditions applicable to the Free Service as set forth herein.
- Restrictions.** You will use the Service only for your benefit & for its intended purpose. You will not, & will not permit any third party to: (a) except as expressly set forth in this Agreement, use, copy, modify, create derivative works of, distribute, sell, sublicense, or transfer the Service; (b) remove or alter any DeBix notices or markings, or add any other notices or markings to the Service; (c) decrypt or attempt to decrypt the Service; (d) derive or attempt to derive the source code of or decompile the Service; or (e) disassemble or reverse engineer the Service. If statutory rights make any part of this section void, you will provide us with detailed information regarding any such activity.
- Ownership.** This Agreement confers no ownership rights to you & is not a sale of rights in the Service. Ownership of all right, title, & interest in or to the Service & all Feedback & all intellectual property rights embodied therein are & will remain our exclusive property. You will take all reasonable actions to perfect our ownership, including without limitation executing instruments of assignment. We reserve all rights in the Service & the intellectual property rights embodied therein not expressly granted hereby. The Service contains DeBix proprietary & confidential information. You will hold such information in confidence & not to use or disclose it in any way except as expressly permitted hereunder, using no less than reasonable care. If you provide feedback &/or generate data in using the Service ("Feedback") you hereby assign all right, title, & interest in it to us. If such assignment is ineffective, you agree to grant to us a non-exclusive, perpetual, irrevocable, royalty free, worldwide license to use, reproduce, sublicense, distribute, modify, & otherwise exploit such Feedback without restriction.
- Support.** In connection with the Service we will provide the support specified on the Site from time to time.
- Disclaimer of Warranties.** THE SERVICE IS PROVIDED TO YOU "AS IS," WITHOUT WARRANTY, & ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PURPOSE, NON-INTERFERENCE, ACCURACY, & NON-INFRINGEMENT ARE DISCLAIMED. WE DO NOT WARRANT THAT THE SERVICE WILL OPERATE WITHOUT INTERRUPTION, BE ERROR-FREE, OR ACHIEVE SPECIFIC RESULTS. THE SERVICE IS NOT A CREDIT COUNSELING SERVICE. WE DO NOT PROMISE TO HELP YOU IMPROVE YOUR CREDIT RECORD, HISTORY, OR RATING.
- Authorization.** You authorize DeBix & its service providers to obtain & monitor your own information from credit reporting agencies and/or other monitoring services & send this information to you for your own use. You agree that this authorization shall constitute written instructions to obtain your credit information in accordance with the Fair Credit Reporting Act. If DeBix is unable to process the credit monitoring request, DeBix will make a reasonable effort to contact you. You certify that you have the express consent of all adults that you register to submit their information to DeBix with the intent to utilize the Service & to agree to this Agreement on their behalf. You also certify that each adult that you register for the Service has read & accepted this Agreement. You also certify that each adult that you register authorizes DeBix, & its service providers, to obtain & monitor his or her own credit information from credit reporting agencies & send this information to him or her alone for his or her own use. You agree that this authorization shall constitute written instructions to obtain his or her credit information in accordance with the Fair Credit Reporting Act. You certify that you are the parent/legal guardian of all children that you register for the Service. Information that we collect from you will be treated in accordance with our Privacy Policy: www.debix.com/legal/privacy.php.
- Limitation of Liability.** WE WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING WITHOUT LIMITATION COST OF COVER), EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WE SHALL NOT BE LIABLE FOR ANY 3RD PARTY CLAIMS. OUR CUMULATIVE LIABILITY WILL BE LIMITED TO WHAT WAS PAID BY YOU OR ON YOUR BEHALF FOR THE SERVICE IN THE 12 MONTHS BEFORE THE CLAIM. THIS SECTION IS A FUNDAMENTAL PART OF THE BASIS OF OUR BARGAIN, WITHOUT WHICH WE WOULD NOT BE ABLE TO PROVIDE THE SERVICE, & WILL APPLY DESPITE THE FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. If some or all of the limitations & exclusions in Sections 11 & 12 are held unenforceable, warranties will be disclaimed, & our liability will be limited to the greatest extent permitted under applicable law.
- Compliance with Law.** You warrant that in using the Service, you will comply with all applicable law, including without limitation with all regulations of agencies of the U.S. Government regarding export & re-export restrictions. You will hold harmless & defend, at our option, DeBix from any third party claim against us arising from your failure to comply with this Agreement.
- Termination - General.** DeBix may require reasonable identification verification before completing any request to terminate the Agreement or cancel the Service.
- General.** Any notice hereunder will be in writing & sent by mail, return receipt requested, by e-mail, or by reputable courier addressed to the other party (i) if to DeBix, the address set forth above or support@debix.com, & (ii) if to you, at the address or e-mail address you provide when you register for the Service, or at such other address of which you give notice in accordance with this provision. It is your responsibility to keep your contact information up to date. Notice will be deemed to have been given when delivered (as confirmed by receipt or other confirmation) or, if delivery is not accomplished by fault of the addressee, when tendered. This Agreement will be governed by the laws of Texas, without regard to conflict of laws. The U.N. Convention on Contracts for the International Sale of Goods does not apply. All disputes will be brought only in a court located in Travis County, TX, & you consent to the jurisdiction of & waive any objection to venue of such courts. If any provision hereof is held unenforceable, the remaining provisions will be unaffected. Your rights may not be assigned without our written consent. We may assign this Agreement. Failure or delay in enforcing this Agreement will not be deemed a waiver. This Agreement may be signed in counterparts, constitutes the entire agreement between the parties & supersedes all prior or contemporaneous agreements with respect to its subject matter. This Agreement may not be amended except in writing or a subsequent click to accept or telephonic method offered by DeBix. Upon any termination or expiration of this Agreement, all terms will cease, except Sections 5, & 8 - 16, which survive.