

May 31, 2019

Office of the Attorney General
Attn: Security Breach Notification
33 Capital Street
Concord, NH 03301

RECEIVED

JUN 03 2019

CONSUMER PROTECTION

Re: Notice of Data Breach

Dear Sir or Madam:

We represent Sigma Resources, LLC (“Sigma”), 2026 East Carson St, Pittsburgh, PA 15203, and we write to notify your office of an incident that may affect the security of personal information relating to approximately two New Hampshire state residents. Sigma provides expertise in software development, automation, and the application of technology to its clients. Sigma’s investigation into this event is ongoing and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Sigma does not waive any rights or defenses regarding the applicability of New Hampshire state law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Sigma was the target of a phishing scheme that compromised its login credentials for the Payroll platform, which is hosted and operated by Heartland Payroll Solutions, Inc. The compromise occurred on or about March 13, 2019. The information breached may have included full names, social security numbers, and direct deposit information of 172 current and past employees.

Sigma takes data privacy and this incident very seriously and is currently investigating the scope of this security breach and the potential impact on current and past employees. Sigma is committed to protecting the security of our employees and will conduct internal trainings to educate our staff about data security issues, and in particular, phishing schemes and how to avoid them in the future.

On or about May 20, 2019, Sigma mailed written notice of this incident to two New Hampshire state residents who were affected in the incident, in substantially the same form as the letter attached hereto and labeled as Exhibit A. This notice includes guidance on how to protect against identity theft and fraud, how to obtain information about placing fraud alerts and security freezes on one’s credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission. As an added precaution, Sigma arranged to have LifeLock provide the affected employees twelve (12) months of credit monitoring and identity restoration services at no cost to the individual.

Should you have any questions regarding this notification or other aspects of the data security event, please contact me at 412-594-3916 or kbiedinger@tuckerlaw.com.

Sincerely,

TUCKER ARENSBERG, P.C.



Kristin A. Biedinger, Esquire

EXHIBIT A

May 20, 2019

Dear [Individual]:

We are writing to inform you that we have learned of a data security incident that may have involved some of your personal information. In particular, Sigma was the target of a phishing scheme that compromised its login credentials for the Payroll platform, which is hosted and operated by Heartland Payroll Solutions, Inc. The compromise occurred on or about March 13, 2019. The information breached may have included your full name, social security number, and direct deposit information.

Sigma is currently investigating the scope of this security breach and the potential impact on current and past employees. Sigma is committed to protecting your security. While Sigma has procedures in place to use precautions to protect your information and is compliant in following those safeguards, Sigma will be taking further precautions in the future to protect information. We will be conducting internal trainings to educate our staff about the additional safeguards we will put in place specific to data security issues, and in particular, advanced phishing schemes and how to avoid them in the future. Out of an abundance of caution, we are providing this notification so that you can take action safeguard yourself from any potential harm. We strongly advise you to take preventive measures to help prevent and detect any misuse of your information.

To help protect you, we have retained LifeLock, a specialist in identity theft prevention to provide you with one (1) year of credit monitoring services, free of charge. You can enroll in the program by following the directions in the insert to this letter for LifeLock complimentary identity theft protection.

You should closely monitor your financial accounts and if you see any unauthorized activity, you should promptly contact your financial institution. We also recommend that you contact the three U.S. credit reporting agencies (Equifax, Experian, and TransUnion) and the Federal Trade Commission (FTC) using the information below:

Entity	Address	Website	Phone Number
Equifax	PO Box 105069, Atlanta, GA, 30348	https://www.equifax.com/personal/	1-800-525-6285
Experian	PO Box 9554, Allen, TX, 75013	https://www.experian.com/	1-888-397-3742
TransUnion	PO Box 2000, Chester, PA 19016	https://www.transunion.com/	1-800-916-8800
FTC	600 Pennsylvania Ave., NW, Washington, DC, 20580	https://www.ftc.gov/	1-877-438-4338

You can obtain information from these sources about steps you can take to avoid identity theft, including placing fraud alerts and security freezes onto your accounts.

We also recommend you obtain a free credit report by calling 1-877-322-8228 or by logging onto www.annualcreditreport.com.

Even if you do not find any suspicious activity on your initial credit report, the FTC recommends that you check your credit reports periodically. Checking your credit reports periodically can help you spot a problem and address it quickly.

We sincerely apologize for the inconvenience this incident has caused you. Please be advised that we will keep you informed of any developments in the investigation which may be of importance to you.

If you have further questions or concerns, please contact me at my office line at 412-712-1013.

Sincerely,

Sandeepa Kaleida
CEO
Sigma Resources, LLC