

May 1, 2017

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**VIA E-MAIL (ATTORNEYGENERAL@DOJ.NH.GOV)
AND FEDERAL EXPRESS**

The Honorable Joseph Foster
Attorney General of the State of New Hampshire
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: *Notification of a Computer Security Incident*

Dear Attorney General Foster:

We represent Shock Doctor, Inc. ("Shock Doctor"). Shock Doctor is reporting a potential unauthorized disclosure of unencrypted computerized data containing the personal information of fifteen (15) New Hampshire residents pursuant to N.H. REV. STAT. ANN. § 359-C:20.

The investigation of this incident is ongoing, and this notice will be supplemented, if necessary, with any significant new facts discovered subsequent to its submission. By providing this notice, Shock Doctor does not waive any rights or defenses regarding the applicability of New Hampshire law or personal jurisdiction in connection with this incident.

Background of the Incident

Shock Doctor (www.shockdoctor.com), headquartered in Fountain Valley, CA, is a market leader in mouthguard technology and sports protection and performance around the globe.

On April 11, 2017, Shock Doctor discovered the personal information of fifteen (15) New Hampshire residents may have been affected when an external actor or actors placed hidden code on the Shock Doctor web servers (the "Incident"). The code may have targeted certain personal information of customers who made credit card purchases via the Shock Doctor web servers, including those customers' first and last names, billing or mailing addresses, e-mail addresses and credit card information (card holder names, credit card account numbers, expiration months and years and card security codes).

Upon learning of the incident, Shock Doctor promptly launched an internal investigation and retained a leading incident response and digital forensics firm to assist in Shock Doctor's investigation. Shock Doctor promptly notified its customers as soon as possible after the investigation was completed and Shock Doctor determined the identities of the potentially affected customers.

STATE OF NH

Notice to New Hampshire Residents

On April 28, 2017, Shock Doctor will be notifying the fifteen (15) New Hampshire residents of the incident. Attached is a sample of the notification letter that is being sent to the affected New Hampshire residents via first-class United States mail.

In addition, Shock Doctor has established a confidential telephone inquiry line to assist the affected customers with any questions they may have regarding this incident. This confidential inquiry line is available between 9:00 a.m. and 5:00 p.m., ET, Monday through Friday, at 855 474-3871.

Other Steps Undertaken and to Be Undertaken by Shock Doctor

Shock Doctor has already begun taking several actions to help prevent this type of incident from occurring in the future. These actions include evaluating ways to best strengthen its systems to guard against this type of similar future incident and working with its network vendors to implement additional security controls on its website.

Contact Information

Please contact me if you have any questions or if I can provide you with any further information concerning this matter. Thank you.

Yours very truly,

Bruce A. Radke

BAR/bah

cc: Dennis Goetz, Chief Financial Officer



c/o GCG
PO Box 10455
Dublin, OH 43017-4055

SMP1000002



Sample Customer
123 Sample St
Apt 2
Dublin, OH 43017



c/o GCG
PO Box 10455
Dublin, OH 43017-4055

SMP1000002



Sample Customer
123 Sample St
Apt 2
Dublin, OH 43017

April 28, 2017

Dear Sample Customer,

Shock Doctor, Inc. ("Shock Doctor") values and respects your privacy, which is why we are writing to advise you about a recent incident that may affect your personal information, steps that Shock Doctor has undertaken since discovering the incident, and information on what you can do to better protect yourself, should you feel it is appropriate to do so.

On April 6, 2017, Shock Doctor discovered that your personal information may have been affected when an external actor or actors placed hidden code on the Shock Doctor webservers (the "Incident"). The code may have targeted certain personal information of customers who made credit card purchases via the Shock Doctor webservers between September 5, 2016 and November 11, 2016, including those customers' first and last names, billing or mailing addresses, e-mail addresses and credit card information (card holder names, credit card account numbers, expiration months and years and card security codes).

Upon learning of the incident, Shock Doctor promptly launched an internal investigation and commenced containment and remediation efforts. Shock Doctor also retained a leading incident response and digital forensics firm to assist in Shock Doctor's investigation. In addition to conducting an extensive internal investigation, Shock Doctor has already begun taking several actions to help prevent this type of incident from occurring in the future. These actions include evaluating ways to best strengthen our systems to guard against this type of similar future incident and working with our network vendors to implement additional security controls.

We value the trust you place in Shock Doctor to protect the privacy and security of your personal information, and we apologize for any inconvenience or concern that this incident might cause you. We have established a confidential telephone inquiry line to assist you with any questions you may have regarding this incident. This confidential inquiry line is available, at no cost to you, between 9:00 a.m. and 5:00 p.m., Eastern time, Monday through Friday, at 855 474-3871.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dennis Goetz', written over a horizontal line.

Dennis Goetz
Chief Financial Officer, United Sports Brands

Additional Important Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps you can take to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Credit Reports: You may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies by visiting <http://www.annualcreditreport.com>, by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at: <https://www.annualcreditreport.com/cra/requestformfinal.pdf>.

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries, including obtaining information about fraud alerts and placing a security freeze on your credit files, is as follows:

Equifax
1-800-349-9960
www.equifax.com
P.O. Box 105788
Atlanta, GA 30348

Experian
1-888-397-3742
www.experian.com
P.O. Box 9554
Allen, TX 75013

TransUnion
1-888-909-8872
www.transunion.com
P.O. Box 2000
Chester, PA 19022

Fraud Alerts: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that creditors contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at <http://www.annualcreditreport.com>.

Credit and Security Freezes: You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze on your credit file, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may cause a delay should you attempt to obtain credit. In addition, you may incur fees for placing, lifting and/or removing a credit freeze. Credit freeze laws vary from state to state. The cost of placing, temporarily lifting and removing a credit freeze also varies by state, generally \$5 to \$20 per action at each credit reporting company. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.* Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

TransUnion Security Freeze
Fraud Victim Assistance Department
P.O. Box 6790
Fullerton, CA 92834

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.

This notice has not been postponed at the request of a law enforcement agency.

Iowa Residents: You may contact local law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft. You can contact the Iowa Attorney General at:

Office of the Attorney General
1305 E. Walnut Street

Des Moines, IA 50319
(515) 281-5164
www.iowaattorneygeneral.gov

Maryland Residents: Maryland residents can contact the Office of the Attorney General at regarding steps they can take to avoid identity theft:

Office of the Attorney General
220 St. Paul Place
Baltimore, MD 21202
(888) 743-0023
www.oag.state.md.us

North Carolina Residents: North Carolina residents can obtain information about preventing identity theft from the North Carolina Attorney General's Office at:

North Carolina Attorney General's Office
9001 Mail Service Center
Raleigh, NC 27699-9001
(877) 566-7226
www.ncdoj.com