

January 8, 2020

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VIA EMAIL

State of New Hampshire
Department of Justice
Office of the Attorney General Gordon J. MacDonald
33 Capitol Street
Concord, NH 03301
attorneygeneral@doj.nh.gov

RE: Notification of Security Breach

Dear Mr. MacDonald:

I am writing on behalf of SharesPost, Inc. to inform you of a recent security incident. Specifically, on September 30, 2019, SharesPost discovered that an unauthorized party had gained access to a single employee email account from September 6 until internal security enhancements halted the access on September 18. The account was used for, among other purposes, certain tax and shareholder functions, and thus there was personal information in a small percentage of emails in the account. We currently have no direct evidence that any personal information was accessed, but we have so far been unable to rule out the possibility, and thus have proceeded to notify potentially affected individuals.

SharesPost conducted an extensive review of the documents in the email account to identify the individuals with personal information within the account. Records in the account potentially included names, addresses, dates of birth, social security numbers, and/or bank account numbers. SharesPost was able to identify address records for the first group of affected individuals on December 12, and, as of the date of this letter, it believes that the incident affected fewer than 20 residents of your state. Notifications began December 20 and will continue as individuals are identified.

Please contact me at the above address with any questions or concerns regarding this incident.

Very truly yours,



Amelia M. Gerlicher



C/O ID Experts
PO Box 4219
Everett WA 98204

ENDORSE



NAME

ADDRESS1

ADDRESS2

CSZ

COUNTRY



SEQ
CODE 2D
Ver 3-GE

BREAK

To Enroll, Please Call:
1-833-918-2060

Or Visit:

<https://ide.myidcare.com/sharespost>
Enrollment Code: <<XXXXXXXXXX>>

December 20, 2019

Notice of Data Breach

Dear <<Full Name>>,

What Happened?

I am writing to let you know of an incident that may have permitted access to your personal information. Specifically, from September 6 to 18, an unauthorized party gained access to an employee email account (the "Incident"). We discovered this on September 30, after internal security enhancements on September 18 had already halted the access. We immediately began investigating the scope of the Incident and potentially affected individuals. While we currently have no direct evidence that any personal information was accessed due to the Incident, the investigation has been unable to rule out the possibility that personal information was accessed.

What Information Was Involved?

The employee email account in question contained a copy of a shareholder application form for the SharesPost 100 Fund on which you were named as an owner, trustee, or beneficiary, and which include your name, then-current address, date of birth, social security number, then-current contact information, and, in some cases for the account owner, bank account number.

What Are We Doing?

Upon discovering the Incident, we took steps to understand the nature and scope of the attack. We have also reviewed our policies and operational processes and implemented additional information security measures to reduce the likelihood that such an incident will occur again as well as to minimize the potential consequences.

As a precaution to help protect your identity, we are offering identity theft protection services through ID Experts®, the data breach and recovery services expert, to provide you with MyIDCare™. MyIDCare services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised. (Connecticut residents will receive 24 months of services as required by law.)

You can enroll in free MyIDCare services, by calling 1-833-918-2060 or going to <https://ide.myidcare.com/sharespost> and using the Enrollment Code provided above. MyIDCare experts are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is March 20, 2020.

SharesPost, Inc. | 555 Montgomery Street, Suite 1400, San Francisco, CA 94111 | 800-279-7754 | sharespost.com

What You Can Do

In addition to enrolling in the identity theft protection services described above, the following are best practices to protect against and monitor for potential misuse of your personal information:

- Regularly review your account statements and credit reports for fraudulent transactions or accounts. You may obtain a free copy of your credit report maintained by each of the three credit reporting agencies by visiting www.annualcreditreport.com or by calling toll-free 877-322-8228. Please review the reports carefully, and if you find anything you do not understand or that is incorrect, contact the appropriate credit reporting agency. Credit reporting agencies must investigate your report and remove inaccurate, incomplete, or unverifiable information. In addition, if you suspect fraudulent activity, you can contact your local law enforcement agency, the attorney general of your state, and the Federal Trade Commission.
- You may also consider contacting the credit reporting agencies directly if you wish to put in place a fraud alert or a security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three.
 - Equifax: 1-800-525-6285; www.equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241
 - Experian: 1-888-EXPERIAN (397-3742); www.experian.com; P.O. Box 9532, Allen, TX 75013
 - TransUnion: 1-800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790
- A security freeze restricts all creditor access to your account, but might also delay any requests you might make for new accounts. To place a credit freeze, contact each credit reporting agency separately. You will need to supply your name, address, date of birth, Social Security number, and other personal information. The agencies are not permitted to charge you for placing or lifting a freeze.

If you have questions regarding this matter, please contact 1-833-918-2060. You may also contact us in writing at the address below.

On behalf of SharesPost, Inc., we regret any inconvenience this may cause you.

Sincerely,



Jeff Miller
President and COO, SharesPost, Inc.

Important Contact Information

You may obtain information about avoiding identity theft from the FTC. The FTC can be reached at:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20850

1-877-ID-THEFT (1-877-438-4338)
www.consumer.gov/idtheft

IF YOU ARE A MARYLAND RESIDENT: You may also obtain information about avoiding identity theft from the Maryland Attorney General's Office. This office can be reached at:

Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202

(888) 743-0023
www.oag.state.md.us

IF YOU ARE A NORTH CAROLINA RESIDENT: You may also obtain information about preventing identity theft from the North Carolina Attorney General's Office. This office can be reached at:

North Carolina Department of Justice
Attorney General Roy Cooper
9001 Mail Service Center
Raleigh, NC 27699-9001

(877) 566-7226
www.ncdoj.com

IF YOU ARE A NEW YORK RESIDENT: You may also obtain information about preventing identity theft from the New York Department of State's Division of Consumer Protection. This office can be reached at:

New York State Division of Consumer Protection
123 William Street
New York, NY 10038-3804
1 (800) 697-1220
www.dos.ny.gov/consumerprotection

One Commerce Plaza
99 Washington Ave.
Albany, NY 12231-0001

