

STATE OF NH
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November 4, 2016

VIA OVERNIGHT MAIL

Joseph Foster
Office of the Attorney General
33 Capitol St
Concord, NH 03301

Re: Incident Notification

Dear Attorney General Foster:

Our client, Sentinel Hotel, understands the importance of protecting payment card information. After receiving reports of unauthorized charges occurring on the payment cards of guests after they had used their card at the hotel, Sentinel immediately launched an investigation and hired a leading computer security firm to assist.

On October 5, 2016, the investigation identified signs that an unauthorized program was installed on one of the payment terminals at the hotel's front-desk designed to copy data as it was input into the terminal and then write the data to an output file. The program could have copied payment card data – including cardholder name, payment card account number, card expiration date, and verification code – of guests who used a payment card at this one terminal during the period from July 12, 2016 to October 3, 2016.

Sentinel has identified 1 New Hampshire resident where track 1 data from their card was found in an output file created by the program and for whom Sentinel also has a physical address or email address. Beginning November 4, 2016, a letter or email will be sent to this individual in accordance with N.H. Rev. Stat. Ann. § 359-C:20 in substantially the same form as the document enclosed herewith. In addition, because other New Hampshire residents may be affected, pursuant to N.H. Rev. Stat. Ann. § 359-C:20 and commencing November 4, 2016, Sentinel is providing substitute notification to New Hampshire residents by posting a statement on its website and issuing a press release in substantially the same form as the documents enclosed herewith. Notice is being provided as expeditiously as practicable and without unreasonable delay.

Atlanta Chicago Cincinnati Cleveland Columbus Costa Mesa Denver
Houston Los Angeles New York Orlando Philadelphia Seattle Washington, DC

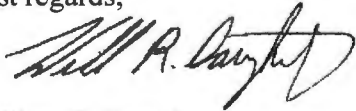
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Sentinel has established a dedicated call center that potentially affected individuals can contact with questions. Sentinel is also recommending that potentially affected individuals remain vigilant to the possibility of fraud by reviewing their account statements and credit reports for unauthorized activity.

Sentinel has stopped the incident and continues to work with the computer security firm to further strengthen the security of its systems to help prevent from happening in the future. In addition, Sentinel notified law enforcement and will continue to support their investigation. Sentinel is also working closely with the payment card companies to identify potentially affected cards so that the card issuers can be made aware and initiate heightened monitoring on those accounts.

Please do not hesitate to contact me if you have any questions regarding this matter.

Best regards,

A handwritten signature in black ink, appearing to read "William R. Daugherty". The signature is fluid and cursive, with a large, sweeping flourish at the end.

William R. Daugherty
Counsel

Enclosures