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October 14, 2021

VIA EMAIL

Attorney General Gordon MacDonald
Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301
DOJ-CPB@doj.nh.gov

Re: Notice of Data Security Incident

Dear Attorney General MacDonald,

Lewis Brisbois Bisgaard & Smith LLP represents Securatex, Ltd. (“Securatex”), a private security company headquartered in Chicago, Illinois. This letter is being sent because the personal information of a New Hampshire resident may have been affected by a recent data security incident experienced by Securatex. The incident may have involved unauthorized access to such resident's name and Social Security number.

On May 28, 2021, Securatex learned of unusual activity associated with one Securatex employee email account. Upon learning of this activity, Securatex immediately took steps to secure the email account and launched an investigation. In connection therewith, Securatex engaged a leading, independent forensics firm to determine what happened and whether sensitive information was accessed or acquired without authorization as a result. Through that investigation, Securatex learned that the one employee email account had been accessed without authorization. Securatex then engaged a vendor to conduct a comprehensive review of the contents of the account. As a result, on September 14, 2021, Securatex learned that account contained certain personal information. Securatex then worked diligently to identify current address information required to notify potentially impacted individuals of this incident.

Please note that this incident impacted only information transmitted via email and did not affect any other information systems. Securatex has no evidence of misuse of any potentially affected information.

Securatex notified one potentially affected New Hampshire resident of this incident via the attached sample letter on October 14, 2021. In so doing, Securatex offered notified individuals complimentary identity protection services through IDX, a global leader in risk mitigation and response.

Please contact me should you have any questions.

Very truly yours,

/s/ Alyssa R. Watzman

Alyssa R. Watzman
LEWIS BRISBOIS BISGAARD & SMITH LLP

Encl: Sample Consumer Notification Letter

Securalex
P.O. Box 1907
Suwanee, GA 30024

To Enroll, Please Call:
1-833-513-2601
Or Visit:
[https://app.idx.us/account-
creation/protect](https://app.idx.us/account-creation/protect)
Enrollment Code: [XXXXXXXXXX]

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

October 14, 2021

Re: Notice of Data <<variable1>>

Dear <<FirstName>> <<LastName>>>,

I am writing to inform you of a data security incident experienced by Securalex, Ltd. ("Securalex") that may have impacted your personal information. Securalex takes the privacy and security of all information within its possession very seriously. This letter contains information about the incident and information about steps that you can take to help protect your personal information.

What Happened? On May 28, 2021, Securalex learned of unusual activity associated with one Securalex employee email account. Upon learning of this activity, Securalex immediately took steps to secure the email account and launched an investigation. In connection therewith, Securalex engaged a leading, independent forensics firm to determine what happened and whether sensitive information was accessed or acquired without authorization as a result. Through that investigation, Securalex learned that the one employee email account had been accessed without authorization. Securalex then engaged a vendor to conduct a comprehensive review of the contents of the account. As a result, on September 14, 2021, Securalex learned that account contained some of your personal information. Securalex then worked diligently to identify current address information required to notify you of this incident.

Please note that this incident impacted only information transmitted via email and did not affect any other information systems. In addition, Securalex has no evidence of misuse of any potentially affected information.

What Information Was Involved? The following information may have been impacted in connection with this incident: your <<variable2>>.

What We Are Doing. As soon as Securalex discovered this incident, Securalex took the steps referenced above. Securalex also applied enhanced security measures to its email environment in order to help prevent a similar incident from occurring in the future. In addition, Securalex reported the incident to the Federal Bureau of Investigation and will provide whatever assistance is necessary to hold the perpetrator(s) of this incident accountable.

Further, out of an abundance of caution, Securalex is offering you complimentary identity protection services through IDX, the data incident and recovery services expert. These services include <<12/24>> months of credit¹ and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this

¹ To receive credit monitoring services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

protection, IDX will help you to resolve issues if your identity is compromised. Please note the deadline to enroll is January 14, 2022.

What You Can Do. Although Securatex is not aware of any misuse of information as a result of this incident, Securatex encourages you to follow the recommendations on the following page to help protect your personal information and to enroll in the complimentary services being offered through IDX. Securatex also recommends that you review the guidance included with this letter about how to help protect your personal information.

For More Information. If you have questions or need assistance, please contact IDX at 1-833-513-2601, Monday through Friday from 8:00 a.m. to 8:00 p.m. Central Time, excluding major US holidays. Call center representatives are fully versed on this incident and can answer any questions you may have.

Please accept our sincere apologies and know that we deeply regret any worry or inconvenience that this may cause you.

Sincerely,

Securatex, Ltd.

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at www.annualcreditreport.com/cra/requestformfinal.pdf. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security Number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.