



Wyrick Robbins Yates & Ponton LLP
ATTORNEYS AT LAW

4101 Lake Boone Trail, Suite 300, Raleigh, NC 27607
PO Drawer 17803, Raleigh, NC 27619
P: 919.781.4000 F: 919.781.4865 www.wyrick.com

CONFIDENTIAL

VIA PRIORITY MAIL

September 6, 2018

New Hampshire Department of Justice
Office of Attorney General
33 Capitol Street
Concord, NH 03301

Re: Data Incident Notification

To whom it may concern:

I am writing to notify you pursuant to N.H. Rev. Stat. Ann. § 359-C:20I(b) that our client, Sanibel Captiva Trust Company, experienced a data incident affecting two residents of New Hampshire.

On July 31, 2018, Sanibel received calls from individuals stating they had received phishing emails that appeared to come from Sanibel. We immediately engaged a forensic investigator to determine whether the email system, or any other information system, was breached. Sanibel called and sent letters to its clients to warn them of the phishing emails and to advise that it would follow-up after it determined what had occurred.

The investigation concluded on August 16, 2018 and determined that an unauthorized individual had gained access to the email system and used it to send email phishing attempts. The unauthorized access occurred from July 30 to August 1. It was limited to Sanibel's email system and did not impact any other information systems or financial accounts. Neither Sanibel nor the investigator identified any attempts to gain access to funds, such as a fraudulent fund transfer request.

We do not have any indication that the unauthorized party actually discovered this information in the emails, or attempted to use it. However, Sanibel is notifying affected individuals by letter on September 7, 2018 and has engaged Kroll to provide identity protection services to them at no charge.

We are available to answer any questions you may have regarding the incident or this notification. Please let us know if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'Elizabeth Johnson', written over a horizontal line.

Elizabeth Johnson

RECEIVED

SEP 10 2018

CONSUMER PROTECTION