



300 Continental Drive
Newark, DE 19713

March 1, 2017

New Hampshire Office of the Attorney General
33 Capitol Street
Concord, NH 03301
Fax: 603-271-2110
Email: attorneygeneral@doj.nh.gov

Good day,

Pursuant to New Hampshire Right to Privacy Act – Section 359-C:20(I), we are writing to notify you of an unauthorized access of personal information involving one New Hampshire state resident. Sallie Mae is located at 300 Continental Drive, Newark, DE 19713.

On October 28, 2016, a third party, not affiliated with Sallie Mae, obtained the following information about the affected New Hampshire resident: name, address, and social security number.

Our Information Security and Fraud teams have investigated this incident and are taking steps to prevent this unaffiliated third party from gaining further access to information regarding our customers and systems. Law enforcement has been contacted and we have offered our full cooperation in their investigation.

The affected individual received notification of the potential improper usage and an opportunity to enroll in a complimentary 12 months credit monitoring plan which includes a website and telephone number for additional identity theft assistance.

Should you have questions or concerns regarding this matter, please do not hesitate to contact Sallie Mae at 855-455-6974 between 8am – 5pm EST Monday through Friday.

Sincerely,

SALLIE MAE BANK PRIVACY OFFICE

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DEPT OF JUSTICE
STATE OF NH