



STATE OF NH
DEPT OF JUSTICE
500 Continental Drive
Newark, DE 19713
2016 NOV 17 PM 12:02

November 11, 2016

New Hampshire Office of the Attorney General
33 Capitol Street
Concord, NH 03301
Fax: 603-271-2110
Email: attorneygeneral@doj.nh.gov

Good day,

Pursuant to New Hampshire Right to Privacy Act – Section 359-C:20(l), we are writing to notify you of an unauthorized access of personal information involving one New Hampshire state resident.

On June 22, 2016 an individual employed by one of our vendors obtained the following information without authorization: name, address, and credit card number, including expiration date and three-digit security code, exposing the credit card to potential improper usage.

We investigated the incident and took action to prevent this individual from gaining further access to information regarding our customers and our systems. Law enforcement was contacted, and we offered our full cooperation in their investigation. Going forward we are enhancing our security policies and procedures to protect Sallie Mae customer information. The affected individual received notification of the potential improper usage and an opportunity to enroll in a complimentary 12 months of credit monitoring plan.

Should you have questions or concerns regarding this matter, please contact Sallie Mae Bank at 855-342-2014.

Sincerely,

SALLIE MAE BANK PRIVACY OFFICE