

# MORRISON MAHONEY LLP

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CONSUMER PROTECTION

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October 8, 2019

New Hampshire Office of the Attorney General  
Attn: Brandon Garod  
33 Capitol Street  
Concord, NH 03301

Re: Patient Data Breach

Dear Mr. Garod:

Please be advised that my office represents Saco River Medical Group in Conway, NH. Pursuant to RSA section 359-C:20(I)(b), Saco River Medical Group hereby gives notice as to a data breach involving one of its patients. In late September, the practice was notified that an employee had accessed a patient's electronic medical record without authorization to do so. After investigating this matter further, it was determined that this employee accessed only one patient chart on a single occasion. The patient's chart was thereafter "locked" and can now only be accessed by the patient's physician. It was further determined that there was no further risk of continued unauthorized access to the patient's chart by this employee.

Saco River Medical Group has already notified the patient in the form of the attached letter, which has been redacted to protect the patient's identifying information. The employee has been suspended without pay for two weeks and will be on a probationary status for an additional three months. The employee will also be undergoing continuing education on patient privacy, confidentiality, and HIPAA.

If you have and further questions or require any additional information, please feel free to contact me.

Very truly yours,



Noel B. Dumas



# SACO RIVER MEDICAL GROUP

September 24, 2019



COPY


Dear [REDACTED],

On September 20, 2019, we discovered that your electronic medical record was accessed by an employee of our practice who was not authorized to do so. Pursuant to New Hampshire law, we are providing you with notice that your information was accessed by this individual.

Please note that we have taken this incident very seriously and have put into place immediate protections to minimize the risk of this occurring in the future. Specifically, we have added additional security to your electronic medical record and access is only allowed by your provider, [REDACTED] and her nurse.

Should you wish to discuss this further, please contact me.

Sincerely,



Jessica Kroski  
Practice Manager