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August 26, 2013

VIA OVERNIGHT MAIL

New Hampshire Department of Justice
Office of the Attorney General
33 Capitol Street
Concord NH 03301

Re: **Data Incident Notification**

Dear Attorney General Foster:

Please be advised that on August 11, 2013, Republic Services ("Republic") was informed that it had experienced a data incident when an employee's unencrypted, password protected, laptop was stolen during a home burglary. The laptop contained names and social security numbers. It appears that 82,160 individuals could have been affected, including 154 residents of New Hampshire. Upon discovering this fact, Republic took immediate steps to identify what information was contained on the laptop and determined who was possibly affected. Based on this incident, Republic plans to begin notifying the affected individuals in the next several days. A draft copy of the notification that will be sent is attached.

As set forth in the attached letter, Republic has taken numerous steps to protect the security of the personal information of the affected individuals, including providing credit monitoring to all those affected. Also, in addition to continuing to monitor this situation, Republic is reexamining its current data privacy and security policies and procedures to find ways of reducing the risk of future data incidents. Should Republic become aware of any significant developments concerning this situation, we will inform you.

If you require any additional information on this matter, please call me.

Sincerely,

JACKSON LEWIS LLP

Joseph J. Lazzarotti
Jason C. Gavejian

Enclosure
4839-4322-6901, v. 1

LETTERHEAD

[Insert name]
[Insert address]

Dear **[Insert name]**,

On August 10, 2013, an unencrypted, password protected, Republic Services' ("Republic") laptop was stolen from a Republic employee's home during a burglary. We learned of the incident on August 11, 2013. The laptop contained certain personal information about current and former Republic employees including name and social security number.

Immediately upon discovering the theft, a report was filed with the Maricopa County Sheriff's Department and an investigation is underway. We are not aware of any improper access or use of the personal information contained on the laptop. Nonetheless, we are sending this advisory to you and other individuals whose personal information may have been contained in the laptop to make you aware of this incident so that you can take steps to protect yourself and minimize the possibility of misuse of your information. In an abundance of caution, we also are making credit monitoring services through Experian available to you free of charge for 12 months. For more information please see the next page.

We recommend you remain vigilant to incidents of fraud and identity theft by reviewing account statements and monitoring your credit reports (a free copy of which may be obtained from www.annualcreditreport.com). Additionally, you may obtain information about preventing identity theft by contacting one of the below:

- All three national credit-reporting agencies: Equifax, Experian, and TransUnion. The credit-reporting agencies may be reached at: Equifax, P.O. Box 740256, Atlanta, GA 30374, (800) 525-6285, www.equifax.com; Experian, P.O. Box 9554, Allen, TX 75013, (888) 397-3742, www.experian.com/consumer; TransUnion, P.O. Box 2000, Chester, PA 19022, (800) 888-4213, www.transunion.com.
- The Federal Trade Commission ("FTC"): The FTC can be reached at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.ftc.gov, www.consumer.gov/idtheft, or by calling (877) 438-4338.

We sincerely apologize for this situation and any inconvenience it may cause you. We treat all sensitive employee information in a confidential manner and are proactive in the careful handling of such information. We continue to assess and modify our privacy and data security policies and procedures to prevent similar situations from occurring.

If you have questions concerning the incident, please call **[Insert toll free telephone number/contact information]**.

Sincerely,

[Insert name and title]