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July 27, 2010

Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, NH 03301

Re: First Advantage Tax Consulting Services

Dear Office of the Attorney General:

Reed Smith LLP provides legal counsel to First Advantage Tax Consulting Services ("TCS"). TCS helps employers determine their eligibility for tax credits. As a necessary step in that process, the employers provide TCS with certain personal information about employee candidates, including names and Social Security Numbers.

This letter is to inform the Office of the Attorney General that a TCS laptop was lost during an airport layover. The documents on that laptop contained some information acquired by TCS while providing employer services, including the names and Social Security Numbers of individuals from New Hampshire. Through its internal investigation, TCS has determined that approximately 32,842 Social Security Numbers were on the laptop. Of that number, 12 were from New Hampshire.

Upon discovery that the laptop had been lost, TCS took prompt steps to address the loss. TCS reported the lost laptop to appropriate authorities. Although the laptop was already protected by a strong, complex password, TCS changed that password remotely. The laptop's ability to access the TCS network was also shut off.

To date, the laptop has not been recovered. TCS has no evidence that the laptop was stolen, nor that the laptop's password has been circumvented, nor that any file on the laptop has been viewed by any unauthorized party, much less one with bad intent. Out of an abundance of caution, TCS is offering one year of credit monitoring to the individuals notified at no charge.

This week, TCS is sending a notice letter to persons from New Hampshire notifying them of the incident. Attached please find a sample of the notice letter. Pursuant to New Hampshire law, the letter describes the incident in general terms, the approximate date of the breach, the type of personal information obtained as a result of the breach (i.e., names and Social Security Numbers), and the telephone contact information of the person or business required to give notice.

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ReedSmith

If you have any additional questions, please do not hesitate to call me at
mail me at

or e-

Very truly yours,


Paul Bond

First Advantage
Tax Consulting Services
9025 River Road, Ste. 300
Indianapolis, IN 46240
Attn: Valerie Osinski



Tax Consulting Services

July 27, 2010

Name
Address
City, State Zip

Dear [First Name Last Name]:

First Advantage Tax Consulting Services helps employers determine their eligibility for tax credits. As a necessary step in that process, applicants for employment provide their employers with certain personal information including names and Social Security Numbers, and that information may be transferred to Tax Consulting Services so that we can assist these employers.

This letter is to inform you that a Tax Consulting Services employee's laptop was lost on June 10, 2010 during an airport layover. Tax Consulting Services Determined that the documents on that laptop contained information acquired by Tax Consulting Services while performing its services, including your name and Social Security Number. Upon discovery that the laptop had been lost, actions were taken to address the loss. The loss of the laptop was reported to the appropriate authorities, and is being followed-up regularly. An investigation was initiated to identify the data present on the laptop. The laptop is protected by a strong, complex password and the laptop's ability to access the Tax Consulting Services network was promptly disabled.

To date, the laptop has not been recovered. There is no evidence that the laptop was stolen, nor that the laptop's password has been compromised, nor that any file on the laptop has been viewed by any unauthorized party.

While there is no evidence that any information on the laptop has been viewed or misused, we understand that you may have concerns. Because the security of your information and peace of mind are important to us, we are offering you one free credit report and 12 months of one bureau credit monitoring, through First Advantage Membership Services. Upon enrolling for this service you will receive an initial credit report, and 12 monthly reports notifying you of activity related to your credit report so you can be aware of any changes or activity. If you are interested in using this service, please call 866-578-0352 to activate your enrollment. You will receive a membership package within 2 to 3 weeks. This subscription comes at no charge to you, and will not renew at the end of the subscription unless you were to choose to continue as a paying subscriber.

We recommend that you do the following things to be on guard against the risks of fraud. For example, consider contacting the nationwide credit reporting agencies to:

- Add a security alert statement to your credit file at all three national credit reporting agencies: Equifax, TransUnion and Experian. This security alert will remain on your credit file for 90 days. There are typically fees associated with adding a security alert statement to your credit file.
- Remove your name from mailing lists of pre-approved offers of credit for approximately six months.





Tax Consulting Services

- Receive a free copy of your credit report.

Experian
P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/consumer

Equifax
P.O. Box 740256
Atlanta, GA 30374
1-800-685-1111

www.equifax.com

TransUnion
P.O. Box 2000
Chester, PA 19022
1-800-888-4213

www.transunion.com

When you receive your credit reports, review them carefully, checking for mistakes or inaccuracies. If you see anything you do not understand, call the credit reporting agency at the telephone number listed on the report.

The Federal Trade Commission ("FTC") also offers consumer assistance and education materials relating to identity theft and privacy issues. The FTC can be contacted either by visiting www.ftc.gov/bcp/edu/microsites/idtheft/ or by calling 877-438-4338 or 877-FTC-HELP (877-382-4357). Additionally, you are encouraged to report suspected incidents of identity theft to your local law enforcement office or the state Attorney General's office.

At Tax Consulting Services we are dedicated to protecting your privacy and truly regret that this incident occurred. If you have questions or concerns, please contact 866-578-0352.

Sincerely,

Valerie S. Osinski
SVP Client Services and Operations

