

Raynes, Nancy

From: Connell, Lisa
Sent: Friday, March 17, 2017 11:07 AM
To: Thayer, Mary
Cc: Raynes, Nancy
Subject: FW: Notification of Breach of Security System Containing Computerized Data
Attachments: Rand McNally - AG Notification - New Hampshire.PDF

Lisa Connell
Legal Assistant
Department of Justice
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From: Compton-Brown, Anne [<mailto:Anne.Compton-Brown@btlaw.com>]
Sent: Thursday, March 16, 2017 5:18 PM
To: AttorneyGeneral
Cc: Bernstein, Jason
Subject: Notification of Breach of Security System Containing Computerized Data

Good Afternoon,

On behalf of our client, Rand McNally and in satisfaction of the reporting requirements of N.H. Rev. Stat. Ann. §359-C:20, please find attached a letter to the Attorney General providing notice and the details of a breach of our client's security system containing computerized data. We have also sent a hard copy of this letter to the Office of the Attorney General via the United States Postal Service.

Kind Regards,

Anne Compton-Brown | Associate
Barnes & Thornburg LLP
One North Wacker Drive, Suite 4400, Chicago, IL 60606-2833
Direct: (312) 214-5636 | Fax: (312) 759-5646



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March 16, 2017

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

VIA USPS & EMAIL: attorneygeneral@doj.nh.gov

Re: Notification of Breach of Security System Containing Computerized Data

To Whom It May Concern:

On behalf of our client, Rand McNally and in satisfaction of the reporting requirements of N.H. Rev. Stat. Ann. § 359-C:20, we are writing to inform the Attorney General of a breach of our client's security system containing computerized data.

On February 28, 2017 our client discovered an external systems breach due to malware that was installed in its ecommerce website software. Upon discovery, the client immediately undertook an investigation to determine the scope of the breach and restore the integrity of the data security system in order to prevent further disclosures. The personal information subject to unauthorized access during the breach included consumer names, user names and/or email addresses, and credit or debit card numbers.

It is believed that the personal information of four New Hampshire residents was first accessed without authorization in September 2016. In an effort to provide notification to the affected individuals as soon as possible, Rand McNally sent each of the affected New Hampshire residents a notification letter by mail during the week of March 13, 2017. The notification letters provided the details of the security breach, information on how the residents can protect themselves from further incidents of fraud and identity theft, and offering credit monitoring services to each resident for twelve months free of charge.

In the event additional information is required, please contact:

Jason Bernstein, Counsel to Rand McNally
Barnes & Thornburg LLP
3475 Piedmont Road N.E.
Suite 1700
Atlanta, GA 30305-3327
Phone: 404-264-4040
Email: Jason.Bernstein@btlaw.com

Regards,

BARNES & THORNBURG LLP

A handwritten signature in black ink, appearing to read 'Anne B. Compton-Brown', with a stylized, wavy flourish extending to the right.

Anne B. Compton-Brown

ACB/dqp
cc: Jason Bernstein

DMS 4831582

privilege by the transmission of this message.