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CONSUMER PROTECTION

April 24, 2018

VIA U.S. MAIL

Office of Attorney General
State of New Hampshire
Attn: Security Breach Notifications
33 Capitol Street
Concord, NH 03301

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Re: Notice of Breach of Security pursuant to N.H. Rev. Stat. § 359-C:20(I)(b)

Dear Sir or Madam:

K&L Gates LLP represents Rail Europe North America Inc. (RENA), a Delaware corporation that conducts business in New Hampshire. In accordance with N.H. Rev. Stat. § 359-C:20(I)(b), please accept this letter as notification to the Office of Attorney General of a security breach (the "Incident"). The Incident affected 97 New Hampshire residents.

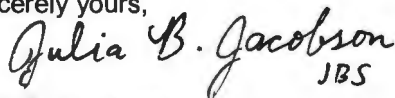
As a result of queries from one of RENA's banks on or about February 16, 2018, RENA undertook an investigation of its ecommerce websites, which are used to purchase rail passes for use in EU countries. The in-depth investigation ultimately revealed that unauthorized persons gained unauthorized access to the IT platform to which RENA was migrating its ecommerce websites beginning in November 2017 and personal information may have been compromised.

Rail Europe SAS (France), which is RENA's parent company and operates the IT platform to which RENA migrated its ecommerce websites, engaged two forensic analysis and security auditing firms. The investigation indicated that: (i) names and credit card numbers may have been compromised for customers who completed purchases on RENA's websites between November 29, 2017 and February 16, 2018 and (ii) usernames and passwords for customers who created or accessed their accounts on RENA's websites between November 29, 2017 and February 16, 2018 may have been compromised. Payment Security Compliance, a PCI Forensic Investigator, also is conducting a forensic investigation for the affected issuing banks and credit card brands.

RENA will notify all individuals whose personal information may have been compromised on or about April 23, 2018.

Please do not hesitate to contact me at 617-261-3162 if you have any questions or would like additional information.

Sincerely yours,



Julia B. Jacobson