

QBE
One General Drive,
Sun Prairie, WI 53596
qben.com



RECEIVED
SEP 18 2017
CONSUMER PROTECTION

September 13, 2017

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Information Security Incident

Dear Attorney General Foster:

We are writing in follow-up to our July 3, 2017 letter informing you of an incident involving personal data of a New Hampshire resident maintained by QBE North America ("QBE"). We informed you of a phishing attack that targeted QBE North America employee email accounts on May 31, 2017. At the time of the July 3, 2017 letter, we had identified one New Hampshire resident impacted by the incident. This individual was notified of the incident via a letter dated July 3, 2017.

Since our July 3, 2017 letter, we identified one additional New Hampshire resident impacted by the phishing incident. We notified this individual on September 7, 2017. We completed our analysis of this incident on September 12, 2017 and did not identify any other New Hampshire residents who were impacted.

If you need any further information regarding this incident, please contact me at 608-825-5827.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Vernon", with a long horizontal flourish extending to the right.

Jennifer Vernon
Privacy Official
QBE North America