



February 8, 2019

Consumer Protection and Antitrust Bureau
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

RECEIVED
FEB 11 2019
CONSUMER PRO

RE: Exposure of customer information

To Whom It May Concern,

As part of the Bank's reporting requirements and in accordance with New Hampshire RSA 359-C: 19-20, the purpose of this letter is to notify you of a situation that resulted in the exposure of customer information.

The exposure of information affected one Bank customer. A customer requesting a statement received a statement for a different customer who had the exact same name, with the exception of a differing middle initial.

The customer who had their information exposed was informed of the incident and the employee involved has been made aware of the importance of verifying all identifying information to ensure sensitive information is protected and shared correctly.

Sincerely,

Sarah L. Corneau
VP / Information Security Officer