

February 29, 2024

**VIA EMAIL (DOJ-CPB@DOJ.NH.GOV)**

Attorney General John Formella  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

*Re: Prospect Medical Holdings, Inc. - Supplemental Incident Notification*

Dear Attorney General Formella:

We are writing on behalf of our client, Prospect Medical Holdings, Inc (“Prospect Medical”), to supplement our September 29, 2023 to your office concerning a data security incident that occurred in August 2023.

Prospect Medical completed its investigation of the data security incident and completed mailing notices to a total of 1,882 New Hampshire residents who are Prospect Medical patients, members of health plans that Prospect Medical and/or its subsidiaries, including Prospect Medical Systems, LLC, provides administrative services to, current and former employees and dependents of Prospect Medical’s Eastern Connecticut Health Network and Waterbury HEALTH facilities, as well as other individuals affiliated with Prospect Medical.<sup>1</sup> The incident may have involved their

Prospect Medical offered residents whose \_\_\_\_\_ were involved in the incident complimentary credit monitoring and identity theft protection services. Prospect Medical has also established a dedicated, toll-free incident response line individuals can call to obtain more information regarding the incident.

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<sup>1</sup> This report does not waive Prospect Medical’s objection that New Hampshire lacks personal jurisdiction over it related to any claims that may arise from this incident.

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To help prevent something like this from happening again, Prospect Medical has implemented, and will continue to adopt, additional safeguards and technical security measures to further protect and monitor its systems.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

Sara M. Goldstein  
Partner