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August 24, 2021

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**Via Email (ATTORNEYGENERAL@DOJ.NH.GOV)**

Attorney General Gordon J. MacDonald  
Office of the Attorney General  
Attn: Security Incident Notification  
33 Capitol Street  
Concord, NH 03301

**Re:     Notification of a Computer Security Incident Involving Personal  
Information Pursuant to N.H. Rev. Stat. § 359-C:20**

Dear Attorney General MacDonald:

We represent the Pizzuti Companies (“Pizzuti”) in connection with an incident that involved the personal information of one (1) New Hampshire resident, and provide this notice on behalf of Pizzuti pursuant to N.H. Rev. Stat. § 359-C:20(I)(b). This notice will be supplemented, if necessary, with any new significant facts discovered subsequent to its submission. While Pizzuti is notifying you of this incident, Pizzuti does not waive any rights or defenses relating to the incident or this notice, or the applicability of New Hampshire law on personal jurisdiction.

**NATURE OF THE SECURITY INCIDENT OR UNAUTHORIZED ACCESS**

On or around June 21, 2021, Pizzuti discovered it was the victim of a ransomware attack in which an unauthorized third party gained access, for a short period, to Pizzuti’s computer systems and network. Upon discovering the incident, Pizzuti immediately took action to secure its computer systems and network. Pizzuti also engaged a leading forensic security firm to address the ransomware attack and confirm the security of Pizzuti’s systems and network. Pizzuti made a ransom payment to the unauthorized third party in consideration for the third party’s written assurance that it deleted any potentially acquired Pizzuti data.

The investigation determined that an unauthorized third party was able to temporarily access Pizzuti’s network from June 17, 2021 to June 20, 2021. The investigation also determined that the third party was able to access certain files on Pizzuti’s network. In light of that, and although Pizzuti is not aware of any fraud or identity theft to any individual as a result of this incident,

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St. Louis      San Francisco      Washington, D.C.      Wilmington

Polsinelli PC, Polsinelli LLP in California



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Pizzuti reviewed the impacted data to determine if it contained personal information. On July 21, 2021, Pizzuti determined that the data contained one New Hampshire resident's name and Social Security number.

### **NUMBER OF NEW HAMPSHIRE RESIDENTS AFFECTED**

Pizzuti determined that the incident potentially impacted one (1) New Hampshire resident. Pizzuti sent a notification letter to the potentially impacted New Hampshire residents via first-class USPS mail on August 24, 2021. Pizzuti provided the individual twelve (12) months of complimentary credit monitoring and identity theft protection services. Enclosed is a copy of the notice that Pizzuti sent to the impacted individual.

### **STEPS TAKEN RELATING TO THE INCIDENT**

Upon becoming aware of the incident, Pizzuti promptly launched an internal investigation. Pizzuti also engaged a forensic security firm to investigate the incident and confirm the security of its computer systems and network. Based on the results of the investigation, Pizzuti reviewed the contents of the systems and identified the individuals whose information were contain in the systems. Once those individuals were identified, Pizzuti worked to identify their addresses and notified them as soon as possible.

### **CONTACT INFORMATION**

Please contact me if you have any questions or if I can provide you with any further information concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Bruce A. Radke".

Bruce A. Radke

Enclosure

Pizzuti Companies  
Mail Handling Services  
777 E Park Dr  
Harrisburg, PA 17111

PIZZUTI

B-1

August 25, 2021

Dear [REDACTED]:

The Pizzuti Companies are committed to the privacy of its partner contractors and consultants, and value the confidentiality of the information entrusted to us. Unfortunately, we are writing to advise you of a recent incident that may have involved some of your personal information. **We have no reason to believe that your personal information has been misused for the purpose of committing fraud or identity theft.** Nonetheless, because your information could have been affected, we are providing you this notice with guidance on what you can do to protect yourself, should you feel it is appropriate to do so.

**What Happened?** We recently discovered that, for a limited amount of time in June 2021, an unauthorized third party gained access to our computer network. A subsequent forensic investigation determined that the unknown third-party acquired certain data from our systems, including documents that may have contained some of your personal information. Although we are not aware of any instances of fraud or identity theft resulting from the incident, we conducted an internal review to determine the contents of the documents accessible to the unknown third-party.

**What Information Was Involved?** On July 21, 2021, our investigation determined that documents the third party acquired contained some of your personal information. The type of information differs from individual to individual, but may contain your name, address and Social Security number.

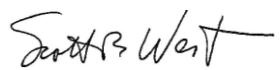
**What We Are Doing.** Upon learning of the incident, we promptly conducted an initial internal investigation into how the incident occurred. We also engaged a leading forensic security firm to investigate the incident and confirm the security of our systems. In addition, we have taken steps to reduce the risk of this type of incident occurring in the future, including implementing additional technical controls.

Additionally, although we have no evidence of information being used for the purposes of fraud or identity theft, we are offering you a complimentary one-year membership to Experian IdentityWorks<sup>SM</sup> Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary one-year membership, please see the additional information provided in this letter.

**What You Can Do.** You can find more information on steps to protect yourself against identity theft or fraud in the enclosed *Additional Important Information* sheet. We also encourage you to activate the credit monitoring services we are providing to you.

**Other Important Information:** The Pizzuti Companies are committed to the privacy and confidentiality of our contractors and consultants. We take our responsibility to safeguard your personal information seriously and apologize for any inconvenience or concern this incident might cause. For further information and assistance, please call [REDACTED] from 8:00 AM to 5:00 PM Eastern Time, Monday through Friday.

Sincerely,

A handwritten signature in black ink, appearing to read "Scott B. West".

Scott B. West  
Executive Vice President and General Counsel  
The Pizzuti Companies

## ACTIVATING COMPLIMENTARY CREDIT MONITORING

To help protect your identity, we are offering a **complimentary** one-year membership of Experian IdentityWorks<sup>SM</sup> Credit 3B. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

### Activate IdentityWorks Credit 3B Now in Three Easy Steps

1. ENROLL by: [REDACTED] (Your code will not work after this date.)
2. VISIT the **Experian IdentityWorks website** to enroll: <https://www.experianidworks.com/3bcredit>
3. PROVIDE the Activation Code: [REDACTED] **PLEASE NOTE THAT THE ACTIVATION CODE IS CASE-SENSITIVE.**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services by Experian.

### ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks Credit 3B.

You can contact Experian **immediately without needing to enroll in the product** regarding any fraud issues. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian IdentityWorks, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance\*\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Activate your membership today at <https://www.experianidworks.com/3bcredit>  
or call 877-288-8057 to register with the activation code above.

**What you can do to protect your information:** There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration) for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

\* Offline members will be eligible to call for additional reports quarterly after enrolling.

\*\* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

This notice was not delayed by a law enforcement investigation.

## ADDITIONAL IMPORTANT INFORMATION

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained.

**Other Important Information:** You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps you can take to avoid identity theft. For more information and to contact the FTC, please visit [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft) or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

**Credit Reports:** You may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com), by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at <https://www.annualcreditreport.com/manualRequestForm.action>.

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is as follows:

Equifax 1-866-349-5191 <a href="http://www.equifax.com">www.equifax.com</a> P.O. Box 740241 Atlanta, GA 30374	Experian 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a> P.O. Box 2002 Allen, TX 75013	TransUnion 1-800-888-4213 <a href="http://www.transunion.com">www.transunion.com</a> P.O. Box 2000 Chester, PA 19016
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**Fraud Alerts:** You may want to consider placing a fraud alert on your credit report. A fraud alert is free and will stay on your credit report for one (1) year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at [www.annualcreditreport.com](http://www.annualcreditreport.com).

**Credit and Security Freezes:** You may have the right to place a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

Equifax Security Freeze 1-888-298-0045 <a href="http://www.equifax.com">www.equifax.com</a> P.O. Box 105788 Atlanta, GA 30348	Experian Security Freeze 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a> P.O. Box 9554 Allen, TX 75013	TransUnion Security Freeze 1-888-909-8872 <a href="http://www.transunion.com">www.transunion.com</a> P.O. Box 160 Woodlyn, PA 19094
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Individuals interacting with credit reporting agencies have rights under the Fair Credit Reporting Act. We encourage you to review your rights under the Fair Credit Reporting Act by visiting [https://files.consumerfinance.gov/f/documents/bcfp\\_consumer-rights-summary\\_2018-09.pdf](https://files.consumerfinance.gov/f/documents/bcfp_consumer-rights-summary_2018-09.pdf), or by requesting information in writing from the Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

**New York State Residents:** New York residents can obtain information about preventing identity theft from the New York Attorney General's Office at: Office of the Attorney General for the State of New York, Bureau of Consumer Frauds & Protection, The Capitol, Albany, New York 12224-0341; <https://ag.ny.gov/consumer-frauds/identity-theft>; (800) 771-7755.