



March 30, 2016

Joseph A. Foster  
Attorney General  
New Hampshire Department of Justice  
33 Capitol St.  
Concord, NH 03301

Mr. Foster:

On behalf of Pivotal Software, Inc., I am writing to inform you about a recent incident in which personal information relating to New Hampshire residents was accessed by an unauthorized third party.

Specifically, Pivotal was involved in an e-mail “phishing” scam targeting personal information of Pivotal employees. On March 22, 2016, an outside party posing as Pivotal’s Chief Executive Officer convinced an employee to provide a file containing certain information about employees who worked for Pivotal during 2015. The employee believed the email request for this file was a legitimate internal data request. Through our investigation, we have determined that the third party had access to an employee’s 2015 Form W-2, which included the employee’s name, address, 2015 income and Social Security Number or Individual Taxpayer Identification Number.

Upon learning of the incident, Pivotal immediately took steps to investigate. We notified law enforcement and contacted the IRS. On advice of the IRS, Pivotal provided the IRS with the list of impacted employees so they can implement special protective protocols to mitigate the risk of tax-related identity theft.

We will notify 14 employees who are New Hampshire residents of this incident by e-mail on March 31, 2016, and by postal mail on or about April 4, 2016. We have also arranged for AllClear ID to provide employees with three years of identity protection services (AllClear SECURE and AllClear PRO), at no charge to the employees.

Please do not hesitate to contact me at (508) 560-1726 if you have any questions.

Sincerely,

Andrew Cohen  
VP, General Counsel & Corporate Secretary