



P.F. Chang's China Bistro, Inc.  
7676 E. Pinnacle Peak Rd.  
Scottsdale, AZ 85255

January 27, 2010

Consumer Protection Bureau  
Office of the Attorney General Michael Delaney  
33 Capitol Street  
Concord, NH 03301

**RE: Notification of Security Incident**

Dear Attorney General Delaney:

I am writing on behalf of P.F. Chang's China Bistro, Inc., and its subsidiaries (the "Company") to inform you of a recent security incident involving the theft of electronic equipment. The electronic equipment may have included personal information of current and former Company employees, including the Social Security numbers of 73 residents of your state.

The theft of the electronic equipment occurred on December 19, 2009. The stolen equipment was password-protected and the circumstances suggest it was a routine theft aimed at obtaining hardware and not information. We have not received any reports that the password was compromised or that any information was accessed or misused.

We notified law enforcement within an hour of the incident and are continuing to investigate this incident. We have also informed the credit reporting agencies so that they may take appropriate action.

Please find enclosed a copy of the notification that will be sent to the potentially affected individuals by January 29, 2010.

Please contact me at the above address with any questions or concerns regarding this incident or at

Sincerely,

A handwritten signature in black ink, appearing to read "Christian J. Mayled".

Christian J. Mayled  
Assistant General Counsel

Enclosure

P.F. Chang's China Bistro, Inc.  
C/O ID Experts  
PO Box 6336  
Portland, OR 97228-6336

Name  
Address 1  
Address 2  
City, State Zip

I am writing to inform you of an incident that occurred on December 19, 2009, involving the theft of password-protected electronic equipment. The equipment may have contained current and former employee information, including your Social Security number. No customer information was involved in the incident.

Circumstances suggest that the motivation behind the theft was to obtain physical hardware, not information. The equipment was password protected. The password was not stolen. We do not have reason to believe that information was accessed.

We promptly notified law enforcement within an hour of the incident, and we are continuing to investigate the incident. We have also informed the credit reporting agencies so that they may take any appropriate action.

Even though to date we have not received any reports of actual access to or misuse of information, we recommend that you monitor your financial accounts and credit reports for fraudulent transactions and consider contacting the credit reporting agencies if you wish to put in place a fraud alert or obtain a free copy of your credit report. If you see anything you do not recognize or understand, call the credit agency's number listed on the report. Examples of suspicious activity include accounts you did not open, inquiries from creditors you did not initiate or an inaccurate home address or Social Security Number. Contact information for the credit reporting agencies is below should you have questions about fraud alerts or need help reading your credit report.

Equifax: 1-800-525-6285; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241

Experian: 1-888-EXPERIAN (397-3742); [www.experian.com](http://www.experian.com); P.O. Box 9532, Allen, TX 75013

TransUnion: 1-800-680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

As you monitor your transaction records and credit reports, if you suspect fraudulent transactions have occurred, contact your local law enforcement agency or the attorney general of your state.

In addition, the Federal Trade Commission web site at [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft) contains information and tips to help individuals guard against identity theft.

For information on this incident go to: [www.NotifyInformation.com](http://www.NotifyInformation.com).

You may also contact us in writing at 7676 E. Pinnacle Peak Rd. Scottsdale, AZ 85255.

Or you can call us at 877-276-7342.

On behalf of P.F. Chang's China Bistro, Inc., and its subsidiaries we regret any inconvenience this incident may cause you.

Sincerely,



Nancy Mailhot  
Chief People Officer

Por medio de la presente les informo acerca de un incidente que tuvo lugar el 19 de diciembre de 2009, que implicó el robo de equipo electrónico protegido con contraseña. Es posible que el equipo contuviera información sobre empleados actuales y anteriores, incluido su número de seguridad social. No se vio afectada ningún tipo de información sobre clientes.

Las circunstancias sugieren que el móvil del robo fue obtener equipos físicos y no información. El equipo estaba protegido con contraseña. No se robó la contraseña. No tenemos motivos para creer que se accedió a la información.

Notificamos de inmediato a las autoridades policiales después de una hora de ocurrido el hecho y proseguimos la investigación del incidente. Asimismo notificamos a las agencias de informes de crédito para que tomen las medidas correspondientes.

A pesar de que hasta la fecha no recibimos ningún informe sobre el acceso real o el uso incorrecto de la información, recomendamos controlar sus cuentas financieras e informes de créditos en búsqueda de transacciones fraudulentas y considerar comunicarse con las agencias de informes de crédito si desea activar una alerta de fraude u obtener una copia gratis de su informe de crédito. Si encuentra algo que no reconoce o comprende, llame al número de la agencia de crédito que aparece en el informe. Algunos ejemplos de actividades sospechosas incluyen cuentas que usted no abrió, consultas de acreedores que usted no inició o una dirección personal o número de seguridad social inexactos. La información de contacto de las agencias de informes de créditos se encuentra a continuación en caso de que tenga dudas sobre las alertas de fraude o necesita ayuda en la lectura de su informe de crédito.

Equifax: 1-800-525-6285; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241

Experian: 1-888-EXPERIAN (397-3742); [www.experian.com](http://www.experian.com); P.O. Box 9532, Allen, TX 75013

TransUnion: 1-800-680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

A medida que usted vaya controlando los registros de transacciones e informes de crédito, si tiene la sospecha de que se realizaron transacciones fraudulentas, comuníquese con las autoridades policiales locales o el procurador general de su estado.

Asimismo, la página web de la Comisión Federal de Comercio (Federal Trade Commission) [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft) incluye información y consejos para ayudar a las personas a protegerse de los robos de identidad.

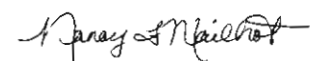
Para obtener información sobre este incidente, visite: [www.NotifyInformation.com](http://www.NotifyInformation.com).

También nos puede escribir a 7676 E. Pinnacle Peak Rd. Scottsdale, AZ 85255.

O puede llamarnos al 1-877-276-7342.

En nombre de P.F. Chang's China Bistro, Inc., y sus afiliadas, lamentamos cualquier inconveniente que este incidente le haya causado.

Atentamente.



Nancy Mailhot  
Chief People Officer