

STATE OF NH
DEPT OF JUSTICE
2016 MAR 17 AM 9:54

WILMERHALE

March 16, 2016

Benjamin A. Powell

VIA OVERNIGHT DELIVERY

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Attorney General Joseph Foster
Office of the New Hampshire Attorney General
Attn: Security Breach Notification
33 Capitol Street
Concord, NH 03301

Re: Security Breach Notification

Dear Attorney General Foster:

Our client, PerkinElmer, Inc. ("PerkinElmer" or the "Company"), became aware of an incident in which an unauthorized third party acquired certain information belonging to PerkinElmer employees on February 24, 2016. PerkinElmer began investigating the incident as soon as it became aware of the incident. Late in the afternoon on February 24, 2016, the Company discovered that a PerkinElmer employee received an email that was disguised to appear that it was sent from another PerkinElmer employee, requesting certain employee information. The employee who received the email had access to salary and other employee information and, believing the email was legitimate, provided the requested information. At this time, the Company has no reason to believe that its IT systems were or are compromised.

PerkinElmer's investigation determined that the information involved in this incident included names, dates of birth, home addresses, Social Security numbers, salary information, titles and other information regarding employment status (e.g., exempt/non-exempt, full or part time). Medical, banking or spousal information was not contained in the information disclosed to the unauthorized third party. This incident impacted approximately 40 employees in New Hampshire.

PerkinElmer has conducted a thorough review of the potentially affected records, and is implementing additional security measures, internal controls and safeguards to prevent a similar occurrence in the future. Since the incident, PerkinElmer has alerted the authorities, including the Federal Bureau of Investigation (FBI) and the Internal Revenue Service (IRS). In order to mitigate potential tax fraud, the Company has been working with the IRS to "mark" all impacted Social Security numbers in the IRS system for a higher level of scrutiny and review for fraudulent filings.

PerkinElmer is notifying all affected current and former employees and has retained LifeLock®, an identity theft protection service, to provide all affected individuals with a one year subscription at no cost. To comply with PerkinElmer's obligations under the state data breach

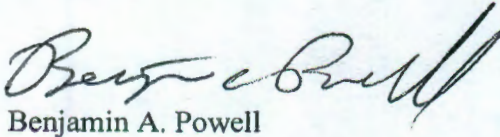
WILMERHALE

Mr. Joseph Foster
March 16, 2016
Page 2

notification laws, the Company will be mailing notification letters to affected individuals in substantially the same form as the enclosed letter. PerkinElmer anticipates sending these letters on or about March 15, 2016. *See* N.H. Rev. Stat. Ann § 359-C:20(I)(b). In addition, in order to assist our employees in mitigating any potential harm from this incident to the greatest extent possible, PerkinElmer emailed informal notification to all current U.S. employees within 24 hours of discovery of the incident, and provided letters to all impacted individuals who were no longer with the Company or who were out on leave shortly thereafter.

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,



Benjamin A. Powell

Enclosure



HUMAN HEALTH | ENVIRONMENTAL HEALTH

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Secretary
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March 15, 2016

Dear PerkinElmer Employee:

We wanted to notify you of a data security incident involving personal employee information. The privacy and protection of our employees' information is a matter we take very seriously, and we have worked swiftly to resolve the incident. We recommend that you closely review the information provided in this letter for some steps that you may take to protect yourself against potential misuse of your information.

What Happened?

We became aware of an incident in which an unauthorized third party was provided information regarding employees of PerkinElmer, Inc. ("PerkinElmer" or the "Company") on February 24, 2016. We began investigating the incident as soon as we became aware of the incident. Late in the afternoon on February 24, 2016, the Company discovered that a PerkinElmer employee received an email that was disguised to appear that it was sent from another PerkinElmer employee, requesting certain employee information. The employee who received the email had access to salary and other employee information and, believing the email was legitimate, provided the requested information. At this time, we have no reason to believe that our IT systems were or are compromised.

We have determined that the information involved in this incident included names, dates of birth, home addresses, Social Security numbers, salary information, titles and other information regarding employment status (e.g., exempt/non-exempt, full or part time). Medical, banking or spousal information was not contained in the information disclosed to the unauthorized third party.

What We Are Doing to Protect Your Information

Your trust is a top priority for PerkinElmer, and we deeply regret the inconvenience this may cause. The privacy and protection of our employees' information is a matter we take very seriously, and we have worked swiftly to resolve the incident. We conducted a thorough review of the potentially affected records, and are implementing additional security measures, internal controls and safeguards to prevent a similar occurrence in the future.

The Company identified the information disclosure in approximately two hours and immediately took action. Our information technology security team identified the type of attack, compromised data and impacted employees and ensured no further cyber-attacks were underway. That day and evening we consulted with government and private cyber security experts. Within 24 hours we launched a communication regarding the event to all impacted current employees and subsequently delivered letters by Federal Express to all impacted



individuals who were no longer with the Company or who were out on leave. We have established an ongoing employee communication channel for questions and have been addressing all received questions as quickly as possible. We also filed a report with the Federal Bureau of Investigation (FBI) regarding this matter. In order to mitigate potential tax fraud, we have been working with the Internal Revenue Service (IRS) to “mark” all impacted Social Security numbers in the IRS system for a higher level of scrutiny and review for fraudulent filings.

We have retained LifeLock[®], an identity theft protection service, and are providing all affected current and former employees with a one (1) year subscription at no cost to you. LifeLock[®] can help safeguard you from potential inappropriate use of your personal information, and we encourage all employees to enroll.

To begin protecting yourself immediately:

1. Call 1-800-875-5414 or visit <https://store.lifelock.com/enrollment> to enroll.
2. In the bottom left corner of the page, enter the promotion code: [REDACTED] when prompted as well as your Member ID.
3. Your Member ID is [REDACTED]

LifeLock’s specialized team of telephone representatives are available 24 hours a day, seven (7) days a week to answer any questions you may have. We encourage you to use your personal e-mail address when you sign up.

At this point, over 60% of impacted individuals have signed up for LifeLock. If you have not yet signed up, we strongly encourage you to do so as well. **You will have until March 31st, 2016 to enroll in this service.**

A number of employees have expressed an interest in opting for LifeLock’s highest level of coverage, Ultra Plus, which retails for \$359 per year. We have negotiated with LifeLock to enable employees to purchase an upgrade to the Ultra Plus level for \$98 over the next year. If you are interested, please let us know by sending an e-mail to employee-info@perkinelmer.com and we will supply you with a promo code to upgrade online. You may also upgrade by calling PerkinElmer’s dedicated number with LifeLock, 1-800-875-5414, which is available 24x7.

Several employees are existing LifeLock members. If so, you may convert your account to the PerkinElmer program and receive free Advantage coverage for one year or maintain your Ultra Plus coverage at a discount. Please tell us of your intention to convert, your preferred level of coverage and your zip code by sending an e-mail to employee-info@perkinelmer.com. LifeLock’s operation team will then convert your account.

Although no spousal or family information was disclosed in last week’s incident, we understand your desire for wider coverage across your family. To that end, we have negotiated a 15% discount for family members to join LifeLock.



Steps You Can Take

You should remain vigilant for incidents of fraud and identity theft by regularly reviewing your account statements and monitoring free credit reports. If you discover any suspicious or unusual activity on your accounts, be sure to report it immediately to your financial institutions. In addition, you may contact the Federal Trade Commission (FTC) or law enforcement to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. You can contact the FTC at:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
(877) IDTHEFT (438-4338)
<https://www.identitytheft.gov/>

If you find that your information has been misused, the FTC encourages you to file a complaint with the Commission and to take these additional steps: (1) close the accounts that you have confirmed or believe have been tampered with or opened fraudulently; and (2) file and keep a copy of a local police report as evidence of the identity theft crime.

Obtain Your Credit Report

You should also monitor your credit reports. You may periodically obtain credit reports from each nationwide credit reporting agency. If you discover inaccurate information or a fraudulent transaction on your credit report, you should request that the credit reporting agency delete that information from your credit report file.

In addition, under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to www.AnnualCreditReport.com or by calling (877) 322-8228. You also may complete the Annual Credit Report Request Form available from the FTC at <https://www.consumer.ftc.gov/articles/pdf-0093-annual-report-request-form.pdf>, and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You may also contact any of the three major credit reporting bureaus to request a copy of your credit report.

Place a Fraud Alert or Security Freeze on Your Credit Report File

In addition, you may obtain information from the FTC and the credit reporting agencies about fraud alerts and security freezes. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. If you suspect you may be a victim of identity theft, you may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed below. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file. An initial fraud alert will last 90 days.



Also, you can contact the nationwide credit reporting agencies regarding if and how you may place a security freeze on your credit report to prohibit a credit reporting agency from releasing information from your credit report without your prior written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. The credit reporting agencies have three (3) business days after receiving a request to place a security freeze on a consumer's credit report. You may be charged to place or lift a security freeze. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.

You may contact the nationwide credit reporting agencies at:

Equifax
P.O. Box 105788
Atlanta, GA 30348
(800) 525-6285
www.equifax.com

Experian
P.O. Box 9554
Allen, TX 75013
(888) 397-3742
www.experian.com

TransUnion
P.O. Box 2000
Chester, PA 19016
(800) 680-7289
www.transunion.com

IF YOU ARE AN IOWA RESIDENT:

You may contact local law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft. You can contact the Iowa Attorney General at:

Office of the Attorney General
Hoover State Office Building
1305 E. Walnut Street
Des Moines, IA 50319
(515) 281-5926
www.iowaattorneygeneral.gov

IF YOU ARE A MARYLAND RESIDENT:

You may obtain information about avoiding identity theft from the Maryland Attorney General's Office. This office can be reached at:

Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
(410) 576-6574
www.oag.state.md.us



IF YOU ARE A NORTH CAROLINA RESIDENT:

You may obtain information about preventing identity theft from the North Carolina Attorney General's Office. This office can be reached at:

North Carolina Department of Justice
Attorney General Roy Cooper
9001 Mail Service Center
Raleigh, NC 27699-9001
(877) 566-7226
<http://www.ncdoj.gov>

IF YOU ARE AN OREGON RESIDENT:

You may obtain information about preventing identity theft from the Oregon Attorney General's Office. This office can be reached at:

Oregon Department of Justice
1162 Court Street NE
Salem, OR 97301-4096
(503) 378-4400
<http://www.doj.state.or.us/>

Again, we apologize for any inconvenience caused by this incident. If you have any questions regarding this incident or if you desire further information or assistance, we have set up the following support. Please do not hesitate to contact us at employee-info@perkinelmer.com or contact me directly at:

Joel S. Goldberg, Senior Vice President, Administration, General Counsel and Secretary
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Fax: 781-663-5969
940 Winter Street
Waltham, MA 02451

Sincerely,

Joel S. Goldberg
Senior Vice President, Administration, General Counsel and Secretary