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CONSUMER PROTECTION

September 27, 2017

Via Certified Mail

Attorney General Joseph Foster  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

**Re: Data Breach Notification Pursuant to N.H. Rev. Stat. Ann. § 359-C:20(b)**

Dear Attorney General Foster,

We write on behalf of our client, PerfectServe, Inc. (“**PerfectServe**”), to inform the New Hampshire Office of the Attorney General of a potential compromise involving personal information of up to one (1) New Hampshire resident pursuant to N.H. Rev. Stat. Ann. § 359-C:20(b). At this time, PerfectServe does not know for certain that its systems or vendors were the source of such compromise. However, out of an abundance of caution, PerfectServe is providing notice and identity theft protection services to those potentially affected.

Beginning on August 28, 2017, PerfectServe began to receive reports that employees had been receiving letters from the IRS containing transcripts of their recent tax filings. These individuals informed PerfectServe that they had not requested these documents. At present, PerfectServe does not know that it or any of its vendors is the source of this apparent compromise of data.

The IRS has informed PerfectServe that individual names, dates of birth, addresses, and social security numbers are required in order to obtain the IRS documents in question. As a result, it appears that the compromise may have included those items.

PerfectServe is diligently working to investigate this matter, and has engaged a nationally-known cybersecurity firm to perform forensic analyses on its systems. This investigation is ongoing. PerfectServe has also notified law enforcement and the IRS about this incident, and is cooperating with those authorities in the handling and investigation of this matter. Finally, to assist those who may have been affected, PerfectServe has engaged AllClearID, Inc. to provide credit monitoring and identity theft repair services for 36 months at no cost to potentially affected individuals.

PerfectServe mailed written notice to potentially affected individuals on or about September 27, 2017.

September 27, 2017  
Page 2

If you have any questions, you may contact me at (212) 940-8840 or by email at [doron.goldstein@kattenlaw.com](mailto:doron.goldstein@kattenlaw.com).

Sincerely,

A handwritten signature in blue ink that reads "Doron Goldstein". The signature is written in a cursive, flowing style.

Doron S. Goldstein