

**LEWIS  
BRISBOIS  
BISGAARD  
& SMITH LLP**  
ATTORNEYS AT LAW

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CHRISTOPHER J. DIENNO  
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June 30, 2014

**VIA U.S. MAIL**

Attorney General Joseph Foster  
Office of the New Hampshire Attorney General  
Attn: Security Breach Notification  
33 Capitol Street  
Concord, NH 03301

Re: Paytime, Inc. - Supplemental Notice of Data Event

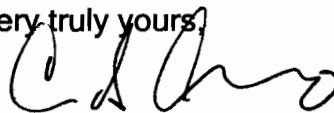
Dear Sir/Madam:

We represent Paytime Harrisburg Inc. d/b/a Paytime, Inc. ("Paytime"), 5053 Ritter Rd., Suite 100, Mechanicsburg, PA 17055, and are writing to supplement the notice we provided your office on May 20, 2014.

Our ongoing investigation has identified seven (7) additional New Hampshire residents affected by this incident. These additional affected individuals received written notice of this incident commencing on June 6, 2014, in substantially the same form as Exhibit A.

Please contact us if you have any questions or if you would like to discuss this matter further.

Very truly yours,



Christopher J. DiLenno of  
LEWIS BRISBOIS BISGAARD & SMITH LLP

CJD:lpt  
cc: Paytime, Inc.

# EXHIBIT A

# PAYtime

Right On The Money

Processing Center • P.O. Box 3825 • Suwanee, GA 30024

June 6, 2014



John Q Sample  
123 Main Street  
Anytown, US 12345-6789

RE: Notice of Data Security Incident

Dear John Q Sample,

You are listed as a dependent or beneficiary for a current or former employee of Company Name. Paytime, Inc. provides payroll services for Company Name. We are writing to notify you of a data security incident that may affect the security of your personal information, and to make you aware of resources available to support you.

On April 30, 2014, we learned that unauthorized individuals accessed usernames and passwords associated with our system. We immediately launched our own investigation, and retained outside forensic experts to determine whether employee information may have been accessed by the intruders. We are also working with law enforcement to identify the intruders. Although our investigation is ongoing, our forensic experts have determined that your name and Social Security Number may have been accessed by the intruders. We, therefore, wanted to provide you with certain resources that you can use to protect yourself should you feel it is appropriate to do so.

We have arranged to have AllClear ID protect your identity for 12 months at no cost to you. The following identity protection services start on the date of this notice and you can use them at any time during the next 12 months.

**AllClear SECURE:** The team at AllClear ID is ready and standing by if you need help protecting your identity. You are automatically eligible to use this service – there is no action required on your part. If a problem arises, simply call (855) 398-6436 and a dedicated investigator will do the work to recover financial losses, restore your credit and make sure your identity is returned to its proper condition. AllClear maintains an A+ rating at the Better Business Bureau.

**AllClear PRO:** This service offers additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. For a child under 18 years old, AllClear ID ChildScan identifies acts of credit, criminal, medical or employment fraud against children by searching thousands of public databases for use of your child's information. To use the PRO service, you will need to provide your personal information to AllClear ID. You may sign up online at [enroll.allclearid.com](http://enroll.allclearid.com) or by phone by calling (855) 398-6436 using the following redemption code: 9999999999.

Please note: Additional steps may be required by you in order to set up your security factors and activate your secure phone alerts.

You may also take action directly to further protect against possible identity theft or other financial loss. We encourage you, to review your account statements regularly, and to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit bureaus. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

At no charge, you can also have these credit bureaus place a "fraud alert" on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it may also delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below. Information regarding security freezes is also available from these agencies.

Equifax  
P.O. Box 105069  
Atlanta, GA 30348  
800-525-6285  
[www.equifax.com](http://www.equifax.com)

Experian  
P.O. Box 2002  
Allen, TX 75013  
888-397-3742  
[www.experian.com](http://www.experian.com)

TransUnion  
P.O. Box 2000  
Chester, PA 19022-2000  
800-680-7289  
[www.transunion.com](http://www.transunion.com)

You can further educate yourself regarding identity theft, fraud alerts, and the steps you can take to protect yourself, by contacting the Federal Trade Commission. **For North Carolina residents**, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-919-716-6400, [www.ncdoj.gov](http://www.ncdoj.gov). **For Maryland residents**, the Attorney General can be contacted at 200 St. Paul Place, 16<sup>th</sup> Floor, Baltimore, MD 21202, (888) 743-0023, [www.oag.state.md.us](http://www.oag.state.md.us). The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, [www.ftc.gov/bcp/edu/microsites/idtheft/](http://www.ftc.gov/bcp/edu/microsites/idtheft/), 1-877-ID-THEFT (877-438-4338); TTY: 866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. Instances of known or suspected identity theft should also be reported to law enforcement.

The security of the personal information in our care is our highest priority. We have implemented new security measures and will continue our efforts to ensure that the personal information in our care remains secure. We are sorry for any inconvenience this incident may cause you. Should you have any questions about the content of this letter, enrollment in AllClear's services or ways you can protect yourself from the possibility of identity theft, please call our confidential hotline between 9 a.m. and 9 p.m. EST at (855) 398-6436.

Sincerely,

Paytime, Inc.

# PAYtime

Right On The Money

Processing Center • P.O. Box 3825 • Suwanee, GA 30024

June 6, 2014



John Q Sample  
123 Main Street  
Anytown, US 12345-6789

RE: Notice of Data Security Incident

Dear John Q Sample,

Paytime, Inc. provides payroll services for your current or former employer(s), Company Name. We are writing to notify you of a data security incident that may affect the security of your personal information, and to make you aware of resources available to support you.

On April 30, 2014, we learned that unauthorized individuals accessed usernames and passwords associated with our system. We immediately launched our own investigation, and retained outside forensic experts to determine whether employee information may have been accessed by the intruders. We are also working with law enforcement to identify the intruders. Although our investigation is ongoing, our forensic experts have determined that your name, Social Security Number, direct deposit bank account information (if provided), date of birth, hire date, wage information, home and cell phone numbers, other payroll related information and home address was accessed by the intruders. We, therefore, wanted to provide you with certain resources that you can use to protect yourself should you feel it is appropriate to do so.

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**AllClear PRO:** This service offers additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. To use the PRO service, you will need to provide your personal information to AllClear ID. You may sign up online at [enroll.allclearid.com](http://enroll.allclearid.com) or by phone by calling (855) 398-6436 using the following redemption code: 9999999999.

Please note: Additional steps may be required by you in order to set up your security factors and activate your secure phone alerts.

You may also take action directly to further protect against possible identity theft or other financial loss. We encourage you, to review your account statements regularly, and to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit bureaus. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

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Experian  
P.O. Box 2002  
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The security of our clients' and their employees' personal information is our highest priority. We have implemented new security measures and will continue our efforts to ensure that the personal information in our care remains secure. We are sorry for any inconvenience this incident may cause you and your employer. Should you have any questions about the content of this letter, enrollment in AllClear's services or ways you can protect yourself from the possibility of identity theft, please call our confidential hotline between 9 a.m. and 9 p.m. EST at

(855) 398-6436. We deeply appreciate the understanding and support of all those who we serve as we work to resolve this.

Sincerely,

Paytime, Inc.





# **PAYtime**

**Right On The Money**

Processing Center • P.O. Box 3825 • Suwanee, GA 30024



To the Parent of  
John Q Sample  
123 Main Street  
Anytown, US 12345-6789

June 6, 2014

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To the Parent of John Q Sample,

Paytime, Inc. provides payroll services for your current or former employer(s), Company Name. We are writing to notify you of a data security incident that may affect the security of your personal information, and to make you aware of resources available to support you.

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